

12/18/2017



112 S Moore Road
Chattanooga, TN 37415

To Whom it may concern:

This letter is in reference to a payment made to Dixie Marketing Inc. from Yummy Pizza (Rick Duchesne or his spouse). On or around August 7th 2017 our company agreed to sell an asset to Mr. Duchesne and he was invoiced via paypal. The payment was received and the transaction number from paypal was 7JE74815TA9644935. There was a 21 day hold placed on the payment from paypal due to the amount and the fact the payment was from out of the country. I ask the buyer to resend it to my business paypal account and refund the payment to him.

On that date the payment was refund and resent to another account. Instead of refund the payment to his credit card it was refunded to his paypal account. At that time he resent the payment to another account and that account was limited due to that payment. I was told by paypal that we would have to wait 180 days before I could withdraw the money. I made many attempts to refund the buyer but paypal would not allow me to do so for 180 days.

The buyer was never provided the product. I have ask paypal many times to refund his payment and they have now held his \$4000 for four months but I have not been able to refund the payment. The buyer did not get the product and needs to be refunded. If you have any questions or concerns please feel free to call me at 423-618-7401

Sincerely,

A handwritten signature in black ink that reads 'S Mark Lawson'.

S. Mark Lawson
Dixie Marketing Inc.