


**From:** Michael Mundell mundmike@sonic.net   
**Subject:** Re: Warranty  
**Date:** April 4, 2019 at 3:45 PM  
**To:** Warranty TCG warranty@thecoverguy.com  
**Cc:** Michael Mundell mundmike@sonic.net



Hello

I am wondering what sort of warranty help you might have for our problem. Our tub is located on the coast of Northern California. It is exposed to heavy rain and wind in the winter. This winter we had an exceptional act of rain and wind, and the cover became waterlogged (very heavy) and possibly leached stuff into the tub making it cloudy, requiring drainage twice in a short time. I also noted the stitching on the cover deteriorating. I remember that you have some warranty against this happening, but I don't recall how long that is in force. I have attached pictures. Please let me know what can/should be done.

Thank you

Michael Mundell  
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Purchase Date 6/23/2015  
Order # 152630

On Mar 14, 2019, at 6:42 AM, Warranty TCG <[warranty@thecoverguy.com](mailto:warranty@thecoverguy.com)> wrote:

<Warranty Claim Form.pdf>





