

On 5 September 2014 05:26, Author Support <authorsupport@authorhouse.com> wrote:

Dear Paul,

Our refunds team is aware of your current condition and they are working in the best of their abilities for a more hastened action on your refunds. Please bear with us while we are doing the reprocessing of your refund.

For further inquiries or concerns, please feel free to give us a response to this email or to call us at this toll free number **1.888.728.8467**. Our friendly experienced associates are always available 24/7 to help you reach your publishing goals. Thank you for your continued trust in our company and we look forward to doing business with you in the future.

Sincerely,

RJ Archer

CUSTOMER SUPPORT REPRESENTATIVE

Author Solutions

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