



December 1, 2014

Annika Smith
101000 Baymeadows Rd
Jacksonville, FL, 32256
macsmith87@outlook.com

4711854184
November 21, 2014
Leather Junction
Annika Smith
Jacksonville, FL, 32256
USA

Dear Ms. Smith,

In response to your inquiry concerning the above referenced shipment, DHL Express has traced this shipment through our shipping cycle and has ascertained the following:

You notified DHL on, November 25, 2014, advising that your shipment was not received. Our system indicates that your shipment was delivered on November 24, 2014, and signed for by, A SMITH. The courier has returned to the delivery location, incorrect address however has been unsuccessful in recovering your shipment.

DHL sincerely regrets any inconvenience that may have resulted with regards to this shipment. We value our relationship with our customers and hope you will allow us to continue providing services to your company.

Sincerely,

A handwritten signature in cursive script that reads "Jessica Rangel".

Jessica Rangel
Customer Care Research Specialist, Lead
1-877-297-6031 Ext 4953