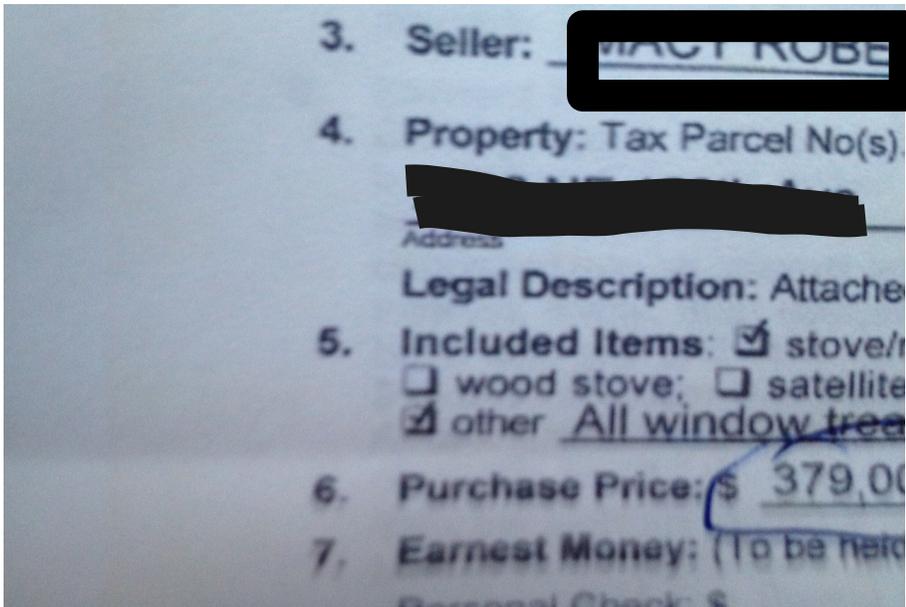


Jentz Investments:  
Troy Jensen broker:

We purchased a home with a broker DBA jentzinvestments, Troy Jensen. In the final walk through we were suppose to verify all addendum items, rather the realtor was supposed to make sure they were as the contract was written. Instead the realtor was in his own words threatened by the seller and basically was in the corner nursing his ego. In the addendum we were suppose to have a wood stove included in the contract. We trusted the broker that what he put in the addendum and the contract was correct and in order. Well the seller took advantage of the broker not paying attention to the contract language. The broker Troy Jensen DBA JentzInvestments, neglected to check the box for the wood stove. (See attached) Instead he checked fireplace insert thinking this was correct. The seller it turns out after we took the time discussing with a lawyer was in his right since the broker Troy Jensen did not do his job and verify in the final walk through and the contract language. The seller ended up giving the stove (so were told) to a veteran and moved out of town. When we asked the broker Troy Jensen and his company to look into it. they said that we should seek legal counsel and it was basically up to us. This broker was compensated \$7000.00 for this transaction and when we suggested he owed us a wood stove he ignored the request and gave us a voucher for steak dinner and said thanks for your business and now will not return our calls. We confronted via email the broker and his company to no avail. Truth be told the wood stove was probably not worth more than 300.00 as it was used. however to replace it with a similar model today will cost us \$1500.00. All we want is for the broker to either pay for the \$1500.00 or purchase a wood stove replacement since it was his incompetence in the contract that caused this error.

Items not included with final walk through Troy Jensen broker under contract:



text sent from Seller when asked:

Wood stove is NOT included check the purchase agreement  
Talk to your realtor  
We are honoring the contract

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\_\_\_\_\_

County)

WA 98684

State

Zip

ot tub;  fireplace insert;  
speaker(s);  microwave

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