

Card Security Services 888-241-2440

They spoke with Mike at 11am 2/7/15. Lisa returned a call to them at 11:13am.

Answered questions regarding my transactions on 2/6/15.

Was informed of the fact that my card was compromised and that I should contact the credit union to get a new card.

Card cancelled. Transactions denied. Need to get with member services at the credit union on Monday to proceed.

Bed Bath and Beyond Customer Service 800-462-3966

Lisa phoned at 11:30am 2/7/15. They confirmed my 2 legitimate orders. Took report on details of what I am claiming was fraudulent and emailed that information to Loss Prevention Dept.

Bed Bath and Beyond Corporate HQ 908-688-0888

Mike phoned them at 1:40pm 2/7/15 to let them know how disgusted we were that my card was compromised shortly after using it on their website.

Lisa phoned at 1:55pm 2/7/15. Reiterated the details of what I am claiming happened and the person I spoke with emailed the Fraud Department with the details. I was advised that someone should be contacting me from Bed Bath Beyond within 2 biz days.

Bed Bath and Beyond 855-222-1797

Incoming call from the company 2/9/15. Very difficult to understand person as they had a thick Spanish accent. Reiterated the details AGAIN of what I am claiming happened and the person I spoke with was going to email notes of our conversation the Fraud Department.

Havainas US 866-822-0962

1:30pm 2/7/15 Mike called them to advise them that a fraudulent order had been made to their company with my Visa Checkcard. They were going to research and try to halt the order from their end.

Lisa Severi
2/10/15

ACH Withdrawal GERBER LIFE INS	02-09-2015	None		(\$5.83)	\$2,065.63
Transfer Withdrawal - Mobile Banking	02-09-2015	Transfer		(\$40.00)	\$2,071.46
TACO BELL 009400042713 CLARKSVILLE TN	02-09-2015	DiningOut		(\$10.47)	\$2,111.46
WAL SUPERCENTER # Wal-Mart Super Center	02-09-2015	Household		(\$69.52)	\$2,121.53
BED BATH & BEYOND #651 615-111-1111 NJ	02-09-2015	Household		(\$135.67)	\$2,191.75
BED BATH & BEYOND #651 615-111-1111 NJ	02-09-2015	Household		(\$17.36)	\$2,327.42

MY LEGITIMATE TRANSACTIONS

fraud served 2/10/15

Date

Amount

Type

2/7/15

-\$421.98

PENDING: BED BATH &
BEYON - Expires
02/10/2015

* FRAUD

2/7/15

-\$315.64

PENDING: HAWAIIANAS US
- Expires 02/10/2015

* FRAUD

2/6/15

-\$17.36

PENDING: BED BATH &
BEYON - Expires
02/09/2015

2/6/15

-\$135.67

PENDING: BED BATH &
BEYON - Expires
02/09/2015

2/9/15

-\$8.45

Withdrawal Check Card
TINY TOWN PIZZA AND
SUBS GUTHRIE KY Date
02/06/15
247554250387303888177
63 5812

02/06/15

2/6/15

-\$159.00

Withdrawal Check Card
SOCIETY OF CIC
512-3457932 TX Date
02/05/15
247554250371303775324
68 8299

02/05/15

from service
2/10/15

2/6/15

\$822.21

Deposit BCI