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View by Statement Date: 03/18/2016 ▼

DIRECTV Now part of the
AT&T family**BILLING STATEMENT**

Account #: [REDACTED]

Statement for: [REDACTED]
[REDACTED]

Statement Date: 03/18/16

Billing Period: 03/17/16 to 04/16/16

WHAT DO I OWE AND WHEN?**AMOUNT PAID:****\$241.41****PAYMENT
CHARGED ON:**

2016

March

18**WHAT IS MY ACCOUNT OVERVIEW?**

Previous Balance	\$0.00
Payments Received Since Last Bill	0.00
New Charges:	
DIRECTV Channels	149.98
DIRECTV Equipment Services	79.99
DIRECTV CINEMA & Pay Per View	3.99
Other Charges, Adjustments & Taxes	7.45
Total New Charges	241.41
Total Amount Due	241.41
Payment Charged to Auto Bill Pay Credit Card	-241.41
CURRENT AMOUNT DUE	\$0.00

WHAT CHANGED SINCE LAST MONTH?

Any changes to your account can be found in the Account Activity section of this bill.

WHAT DO I NEED TO KNOW?

- Experience baseball like never before with MLB EXTRA INNINGSSM. Free Preview April 4-10, CHs. 719-749.
- Don't miss the Masters Experience! Get all the action & coverage from Augusta, April 7-10 on CHs. 701-705.
- Get answers with live chat. From directv.com/contact look for

chat icon to start a conversation and get answers fast!

BILLING INFO



It's easy to **pay online**



By mobile, text **PAY** to **21880***

*Text msg rates may apply



View all Statements

DIRECTV Now part of the
AT&T family

ACCOUNT NUMBER:

3118831

PAYMENT DUE:

None

TOTAL DUE:

\$0.00

PAYMENT AMOUNT:

No action required

DERRICK B SMITH
108 GARDEN GATE LN
UPPER MARLBORO, MD 20774-8579

CONFIRMATION of Auto Bill Pay Enrollment by CREDIT CARD. Payment was charged on bill statement date. See above.

Please do not mail.

Account #: 3118831

Statement for: DERRICK B SMITH

ACCOUNT ACTIVITY

Billing Period: 03/17/16 to 04/16/16

Payments

Previous Balance	\$0.00
BALANCE	0.00

DIRECTV Channels

1. PREMIER	144.99
2. DIRECTV HD EXTRA PACK	4.99
SUBTOTAL	149.98

DIRECTV Equipment Services

3. Watch DIRECTV on Multiple TVs 8 TVs at \$7 each; Save \$7 off 1st TV	49.00
4. Advanced Receiver Service - HD	10.00
5. DIRECTV Protection Plan	7.99
6. Advanced Receiver Service - DVR	10.00
7. DIRECTV Whole-Home DVR Service	3.00
SUBTOTAL	79.99

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from **DIRECTV!**

- ✓ Helpful tips & tricks
- ✓ Free previews
- ✓ Hottest TV & movie picks

Go Inside DIRECTV



DIRECTV CINEMA & Pay Per View

8. Open Season (HD-48)p 3.99
Ordered 03/2016 via Remote. Charged on 03/16/16

SUBTOTAL 3.99

Other Charges, Adjustments & Taxes

9. Regional Sports Fee 3.63

Taxes

10. Sales Tax 3.40

11. Maryland Use Tax Reimbursement 0.42

SUBTOTAL 7.45

Total Amount Due 241.41

Payment charged on 03/18/16 - Master Card -241.41

CURRENT AMOUNT DUE \$0.00

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anywhere on all your devices!

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directv.com/app

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AND GET \$100 IN BILL CREDITS WHEN THEY SIGN UP

Visit **directv.com/refer**
to start referring today.

*10 monthly bill credit for 10 mos. New customers only with qualifying package.
 Conditions apply. Limit 10 referrals per 12-mo. period.

Or have your friend call **1.855.567.1679** and
give your account number when ordering.

NEED TO CONTACT US?

Customer service is available 24 hours a day, 7 days a week:

- ▶ **Online:** directv.com
- ▶ **Phone:** **1.800.531.5000**
- ▶ **Mail:** DIRECTV, P.O. Box 6550, Greenwood Village, CO 80155
General inquiries only (do not send payment)

Referred customers must provide your DIRECTV account number when signing up for new service w/qualifying package and 24-mo agreement at 1.855.567.1679. You and referred customer will each receive 10 nonrefundable/nontransferable bill credits of \$10 each over 10 DIRECTV billing cycles. DIRECTV reserves sole right to modify, suspend or cancel program at any time without notice. Not combinable with other offers. Conditions apply. Visit directv.com/refer for details.

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We love to hear from our customers, but please don't reply to this email directly; replies to this email address cannot be answered. [Click here](#) to contact us for support.

Payment Mailing Address

If you choose to mail in your payment, include your account number and send to the following address: DIRECTV, LLC, Payment Center, PO Box 5007, Carol Stream, IL 60197-5007.

Our Agreement

You received your DIRECTV Customer Agreement with your order confirmation. Updates may be mailed periodically. Your Customer Agreement describes the terms and conditions upon which you accept our service. Please consult your Customer Agreement, which is also available at directv.com/agreement, for complete information about billing and payment on your account. FOR YOUR CONVENIENCE, WE WILL AUTOMATICALLY CHARGE YOUR CREDIT CARD OR DEBIT CARD ON FILE FOR ANY BILL AMOUNT LEFT UNPAID, PLUS ANY CANCELLATION FEES POSTED TO YOUR ACCOUNT, AND ANY APPLICABLE CANCELLATION AND EQUIPMENT NON-RETURN FEES IF YOU CANCEL YOUR DIRECTV SERVICE. IF WE ARE UNABLE TO RECOVER THE FULL BALANCE, WE WILL ATTEMPT TO RECOVER A PORTION OF THE MONIES DUE. YOU ARE STILL RESPONSIBLE FOR ANY UNPAID BALANCE.

Questions About Your Bill

Please call or write within 60 days of receiving your bill to avoid administrative late fees and possible disconnection of your service. We will make every effort to resolve claims informally and will not report your account as delinquent while your claim or dispute is under investigation. Any claims not so resolved may be resolved only through binding arbitration, as provided in the Customer Agreement. We reserve the right to process checks electronically and we may issue a draft against your account for the amount of the check if we cannot collect the funds at first presentment.

For immediate closed-captioning issues, call 1.800.DIRECTV, fax 303.483.6266 or email ClosedCaptions@directv.com. For formal inquiries, contact S. Abrams, Director: email ClosedCaptions@directv.com, call 310.964.1010, fax 303.483.6266 or mail to S. Abrams, Director Closed Captions, P.O. Box 6550, Greenwood Village, CO 80155-6550.

To see the information that prints on the back of our paper bill, please go to directv.com/backofbill

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