



## A preview of your order

1 message

<verizon-notification@verizon.com>

To: sarangee13@gmail.com

Wed, Mar 30, 2016 at 1:19 PM



### ORDER PREVIEW



Dear Customer,

Below is a preview of the products and services we have discussed so far and how these items will appear on your bill.

To ensure all of your favorite channels are included in the TV package you selected, please take a moment to visit our [channel lineup](#) online.

Once your order is finalized, you will receive an official order confirmation email with instructions to prepare you for your installation.

Order Number : **0C7719711**

Reference Number: 3

## Billing Estimate

### Estimated Monthly Charges

These estimates are not your actual bills, which will vary based on activation date, changes you make after the order, duration of promotional discounts, usage, balance, adjustments, or installments.

	Services and Discounts	Monthly Amount
New	Double Play	\$64.99
	• Fios Custom TV - Sports&More	
	• Fios Internet 100/100	
	• \$5 Exclusive Online Order 36 Mo. Discount Included	
	• \$20 Fios Bundle 24 Mo. Discount Included	
	• \$10 Fios Custom TV 36 Mo. Discount Included	
	• \$20 Special Speed Bonus 36 Mo. Discount Included	
	• \$15 Special 36 Mo. Discount Included	
New	(Rent): HD Set-Top Box	\$12.00
New	TV Equipment Package Discount	-\$2.00
New	Fios Equipment Package	\$12.00
	-(Rent): 1 HD Set-Top Box	
	<b>Estimated Monthly Subtotal</b>	<b>\$86.99</b>
	Taxes, Fees and Other Verizon Charges ( <a href="#">see detail</a> )	\$5.25
	Regional Sports Network Fee	\$5.89
	Fios TV Broadcast Fee	\$2.99
	<b>Estimated Monthly Charges</b>	<b>\$101.12</b>

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## What to Expect on Your 04/15/16 Bill

Your first bill with these services will vary due to partial month charges, one-time charges and duration of promotional discounts.

<b>04/15/16</b>	<b>Estimated Monthly Subtotal</b>		<b>\$86.99</b>
	<b>Change in Service and Partial Month</b>		
	Services Added ( <a href="#">see detail</a> )	\$2.89	
	<b>Change in Service and Partial Month Subtotal</b>		<b>\$2.89</b>
	<b>One-Time Charges</b>		
	Fios Setup @ \$80	Fee Waived	
	<b>One-Time Charges Subtotal</b>		<b>\$0.00</b>
	<b>Estimated Bill Subtotal</b>		<b>\$89.88</b>
	Taxes, Fees and Other Verizon Charges ( <a href="#">see detail</a> )		\$5.40
	Regional Sports Network Fee		\$6.09
	Fios TV Broadcast Fee		\$3.09
	<b>Estimated Bill</b>		<b>\$104.46</b>

[Glossary and Terms](#) at [verizon.com/billingglossary](http://verizon.com/billingglossary)

Sincerely,

Your Verizon Team

\*\*This preview is an estimate based on current pricing and promotions available today and is subject to change. This preview is not a confirmation of ordered products or services. Additional charges may apply for products or services not listed above. Service terms and conditions, including an early termination fee for term contracts, may apply. Your final pricing will be confirmed at the time of order. Orders are subject to service availability and credit approval, which may require a deposit.

Mail Tracking Id : 0



## Review your Fios order and watch a personalized video - 0C7719711

1 message

Verizon Notification <Verizon-Notification@verizon.com>

To: sarangee13@gmail.com

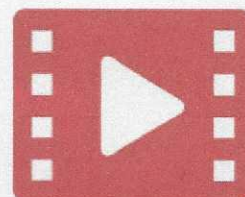
Wed, Mar 30, 2016 at 1:08 PM



[My Verizon](#) [Support](#)

# Welcome to Fios.

Watch a quick video about your new Fios service.



RAE, thanks for choosing Fios® by Verizon! It won't be long before you'll understand what all the hype is about. Please take a moment to watch the brief, [personalized video](#) above, which explains the next steps in your installation process.

## Your Order Summary

### Installation Date

Apr 14, 2016

### Technician Arrival

1:00PM-5:00PM (local time)

### Order Number

0C7719711

### The street address where service is being installed:

21071, WILLOW HEIGHTS DR

[Confirm or change your installation appointment >](#)

If the street address listed above is incorrect, please contact us prior to your installation date at 1.800.Verizon



(1.800.837.4966) to have your order updated.

## Services Ordered:

## Monthly Amount

Verizon Double Play	\$64.99
–Fios Custom TV - Essentials	
–Fios Internet 100/100	
–\$5 Exclusive Online Order 36 Mo. Discount Included	
–\$20 Fios Bundle 24 Mo. Discount Included	
–\$10 Fios Custom TV 36 Mo. Discount Included	
–\$20 Special Speed Bonus 36 Mo. Discount Included	
–\$15 Special 36 Mo. Discount Included	
(Rent): HD Set-Top Box	\$12.00
TV Equipment Package Discount	-\$2.00
Fios Equipment Package	\$12.00
–(Rent): 1 HD Set-Top Box	

## Estimated Monthly Subtotal

**\$86.99**

Taxes, Fees and Other Verizon Charges ( <a href="#">see detail</a> )	\$4.88
Fios TV Broadcast Fee	\$2.99

## Estimated Monthly Total<sup>^</sup>

**\$94.86**

## One Time Charges:

## Charge

Fios Setup @ \$80	Fee Waived
(Buy): Fios Quantum Gateway Router @ \$199.99 - Installment 1 of 3	\$66.67

## View an Estimate of your Bill

To view an estimate of your 04/15/16 bill, click [here](#).

Glossary and Terms at [verizon.com/billingglossary](http://verizon.com/billingglossary)

## You deserve a reward.

With [My Rewards+](#) you get points for things like enrolling in Auto Pay, downloading Verizon Apps, referring a friend to Verizon or even celebrating a birthday! Then, redeem your points for amazing rewards such as shopping and dining reward cards, Visa Prepaid Cards or even charitable donations.



[My Verizon](#) | [Support](#) | [Forgot My Password](#)

<sup>^</sup>These estimates are not your actual bills, which will vary based on things such as activation dates,

usage, adjustments and more. \*\* Monthly access, taxes and fees apply.

### **Important Information About Your Service**

By placing your Fios Double Play: Fios Internet, Fios TV order, you agreed to maintain your bundled services for a minimum of 24 months and that a prorated early termination fee of up to \$230 will apply if you cancel your bundled services early. The prorated early termination fee of \$230 will be reduced by \$10 for each full month toward your minimum term that you complete. There are other terms and conditions that are a necessary part of your agreement which you should review. Those terms are available at [verizon.com/terms](http://verizon.com/terms) and are also provided on or before the installation of your Fios services. The terms provide that your services are governed by limitations of liability for services and equipment and the settlement of disputes by arbitration. If you are a new customer and you don't agree to those additional terms, you can cancel your order before your services are installed without an early termination fee.

**Important Note:** In the event you terminate your service in the future, the Fios router you received at no charge, or are renting on a month to month basis, remains the property of Verizon and must be returned; however, any router you have purchased is yours to keep and should not be returned when service is terminated.

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Mail Tracking Id : 199279176



## Watch A Quick Video About Your Upcoming FiOS Installation

1 message

Verizon Notification <verizon-notification@verizon.com>

To: sarangee13@gmail.com

Thu, Mar 31, 2016 at 1:08 PM



[My Verizon](#) [Support](#)

**We're happy  
to have you.**

Please watch this [quick video](#) for  
information about your installation.

**Hey!**

Congratulations, **RAE**. Your new service will be up and running in no time as we're already working hard to connect your home to our 100% fiber-optic network.

Please take a minute to [watch this video](#) about your upcoming installation.

### Your order details

**Installation date:**

Apr 14, 2016

**Technician arrival  
window:**

1:00PM-5:00PM (local time)

Visit [verizon.com/whatsnext](http://verizon.com/whatsnext) to check the status of your order and, on your installation date, track your technician's arrival.

Thank you for choosing Fios® by Verizon.



[My Verizon](#) | [Support](#) | [Forgot my password](#)

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Ensure Verizon emails reach your inbox by adding [verizon-notification@verizon.com](mailto:verizon-notification@verizon.com) to your "safe"

email list. Your email or Internet provider can provide instructions on how it works.

This email has been sent from an auto-notification system that cannot accept incoming email.

Mail Tracking Id : 199421247