

29 December 2016

Hi Shane,

Here is the documentation you asked for in our last conversation.

I have included the screen shots of your company's web page to show the listing on November 13, 2016.

The next photos show copies of the invoices for Order #1100092 and Order #1100090. These orders were places in immediate succession with 2 different forms of payment on the same day and with the same pricing.

In Order #1100092 you can clearly see that the final price paid-in-full was \$109.99 for the PAIR (one set) of chairs. The following Order #1100090 was placed at the same rate but for TWO PAIR (two sets= 4 chairs) and paid in full.

I understand that mistakes are made and have been very patient while these get ironed out, but this is ridiculous. Your clerical errors are NOT my responsibility. I have completed my portion of this contract. I now expect that you will complete yours.

Please fulfill the order so we may complete this dreadful transaction. I see no reason for any further delay. I have been waiting for over 6 weeks.

Jennifer Weber

4052 Kalamata Way, Rancho Cordova, CA 95742

jennlweber@hotmail.com, 916-838-0801

-

Your Orders for Last 6 Months

Show Orders Placed in Last 6 Months

Order Placed on Sunday, November 13, 2016

Order Number: 1100092

[View Order Details](#) | [View Invoice](#) | [Print Invoice](#)

Recipient: Sean Yohey

Order Total: \$109.99

Order Status: Order In Process, please allow 24-48 hours for completion.

Shipping & Returns Info

[Returns Policy](#)

[Shipping Information](#)



[Signature Design by Ashley D63504](#)

Brand: Signature Design by Ashley

SKU: D63504

Stock ID: SID692278

Item Status: Order Processing

[Need help with this order?](#)

Order Placed on Sunday, November 13, 2016

Order Number: 1100090

[View Order Details](#) | [View Invoice](#) | [Print Invoice](#)

Recipient: JL Weber

Order Total: \$219.98

Order Status: Order In Process, please allow 24-48 hours for completion.

Shipping & Returns Info

[Returns Policy](#)

[Shipping Information](#)



[Signature Design by Ashley D63504](#)

Brand: Signature Design by Ashley

SKU: D63504

Stock ID: SID692278

Item Status: **ETA November 20, 2016**

This ETA reflects the anticipated date which your order is expected to ship out of our warehouse, as the merchandise is currently in transit to us from the manufacturer. Upon shipment of your order, an email containing tracking information and carrier contact information will be sent to you.

(This ETA reflects the most up to date information provided by the manufacturer. If any delays are experienced by the manufacturer during transport, and updated ETA will be sent to you via email.)

[Need help with this order?](#)



[View Image Disclaimer](#)

AVAILABLE 

Quick Specs: [View More](#)

- Width: 20.25"
- Height: 41"
- Depth: 27.25"

 Overview

 Specs

 Features

 Shipping

 Reviews

The Sharlowe upholstered side chair, features an indigo fabric cover decorated with patterns for a sophisticated flair. Its sleek tapered legs and simple profile blends together with the patterning for an eclectic urban appeal. Available at AppliancesConnection

Features:

Fabric Upholstery

Soft and cozy! Fabric upholstery is an economical, environmentally friendly way to show off your eye for style and color. It allows for a multitude of patterns or color options.

Tapered Legs

Take your home's aesthetic to new level. The contour lines of the tapered legs exude elegance and sophistication.

Additional Features:

- Constructed from Pine solids
- Patterned fabric upholstery
- Some assembly required

*Priced per individual unit but chairs are sold in pairs (1 set contains 2 chairs). Please select the quantity based on how many sets of chairs you would like.

Specifications:

Style:	Casual
Series:	Sharlowe
Color:	Indigo
Upholstered:	Yes
Upholstery:	Fabric
Frame Material:	Wood
Adjustable Height:	No



Compare Items (0)



Recently Viewed



Similar Items



Recommendations



Chat

Open



Home Furnishing > Chairs > Dining Room Chairs > Signature Design by Ashley D63504

★ 🔗 ✉ 🖨

Authorized Dealer

Compare

Signature Design by Ashley D63504

★★★★★ [Write a review](#)

Sharlowe D635-04 20.25" Dining Upholstered Side Chair with Patterned Fabric Cover, Tapered Legs and Pine Solids Construction in Indigo Color



Was: \$137.49

Today's Price: **\$109.99**
& Free Shipping

You Save: **\$27.5 (20%). Ends 11/18**

Qty:

Ships In 1-3 Business Days
Location: Rancho Cordova, CA 95742 [\[Change\]](#)

Condition: Brand New ⓘ

Choose an extended warranty plan:

Earn **109** Reward Points
[Learn more »](#)

AVAILABLE [View Image Disclaimer](#)

Quick Specs: [View More](#)

- Width: 20.25"
- Height: 41"
- Depth: 27.25"



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Order # 1100092 Order Date: 11/13/2016
Order Status: **Order Shipped** **PAID IN FULL**

Billing Address	Shipping Address	Payment Method
Sean Yohey 4052 Kalamata Way RANCHO Cordova, CA 95742 United States (916) 838-0108 Jennlweber@hotmail.com	Sean Yohey 4052 Kalamata Way RANCHO Cordova, CA 95742 United States (916) 838-0108	Credit Card Number: [Hidden] Card Expiration: [Hidden]

Shipping Method
Ground (FREE)

Order Items

Product Name	Price	QTY	Total
Signature Design by Ashley Sharlowe D635-04 20.25" Dining Upholstered Side Chair with Patterned Fabric Cover, Tapered Legs and Pine Solids Construction in Indigo Color	\$109.99	1	\$109.99

For technical support or coverage under manufacturer warranty, please contact Signature Design by Ashley visit <http://www.ashleyfurniture.com/Legacy/ContactUs.asp>

Estimated Return Charge if Unopened within 30 Days via AppliancesConnection Pickup: \$25

Subtotal: **\$109.99**
Shipping (Ground): **\$0.00**
Sales Tax: **\$0.00**
Total: \$109.99

Contact Us for This Order:
[New Ticket!](#)

Questions?
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Your Orders
Your Tickets
Message Center

Settings
[Address Book](#)
[Payment Method](#)
[Account Info and Password](#)

Personalization
[Your Wish List](#)
[Your Cart](#)
[Recently Viewed](#)

Order # 1100090 Order Date: 11/13/2016
Order Status: **Order Shipped** **PAID IN FULL**

Billing Address	Shipping Address	Payment Method
JL Weber 4052 Kalamata Way RANCHO Cordova, CA 95742 United States (916) 838-0108 Jennlweber@hotmail.com	JL Weber 4052 Kalamata Way RANCHO Cordova, CA 95742 United States (916) 838-0108	Credit Card Number: [Hidden] Card Expiration: [Hidden]

Shipping Method
In-Home Delivery (FREE)

Order Items

Product Name	Price	QTY	Total
Signature Design by Ashley Sharlowe D635-04 20.25" Dining Upholstered Side Chair with Patterned Fabric Cover, Tapered Legs and Pine Solids Construction in Indigo Color	\$109.99	2	\$219.98

For technical support or coverage under manufacturer warranty, please contact Signature Design by Ashley visit <http://www.ashleyfurniture.com/Legacy/ContactUs.asp>

Estimated Return Charge if Unopened within 30 Days via AppliancesConnection Pickup: \$32.25

Subtotal: **\$219.98**
Shipping (In-Home Delivery): **\$0.00**
Sales Tax: **\$0.00**
Total: \$219.98

Contact Us for This Order:
[New Ticket!](#)

Case Creation **Status** **Subject** **Summary** **Detail**

Mail - Jenn L Weber - C...

Internships Jobs, Emplo...

Search our Job Opportu...

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New Tab

https://www.appliancesconnection.com/orders.html

Your Orders

Your Tickets

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Address Book

Payment Method

Account Info and Password

Personalization

Your Wish List

Your Cart

Recently Viewed

Order Placed on Sunday, November 13, 2016

Order Number: 1100092

View Order Details | View Invoice | Print Invoice

Recipient: Sean Yohey

Order Total: \$109.99

Order Status: Shipped

Click here to track your order

Shipping & Returns Info

Returns Policy

Shipping Information

Signature Design by Ashley D63504

Brand: Signature Design by Ashley

SKU: D63504

Stock ID: SID692278

Item Status: Shipped

Available Actions

Tracking Information

Tracking Number: 1ZE176390313057520

Company: UPS

Phone Number: 800-PICK-UPS

URL: www.ups.com

Ship Date: 11/17/2016

Need help with this order?

Order Placed on Sunday, November 13, 2016

Order Number: 1100090

View Order Details | View Invoice | Print Invoice

Recipient: JL Weber

Order Total: \$219.98

Order Status: Shipped

Click here to track your order

Shipping & Returns Info

Returns Policy

Shipping Information

Signature Design by Ashley D63504

Brand: Signature Design by Ashley

SKU: D63504

Stock ID: SID692278

Item Status: Shipped

Available Actions

Tracking Information

Tracking Number: 1ZE176390313057539

Company: UPS

Phone Number: 800-PICK-UPS

URL: www.ups.com

Ship Date: 11/17/2016

Tracking Information

Tracking Number: 1ZE176390313166902

Company: UPS

Phone Number: 800-PICK-UPS

URL: www.ups.com

Ship Date: 12/21/2016

Online - Chat with us

2:02 PM
12/29/2016