

CAMPING WORLD RV SALES - STA
1220 MORLAND DRIVE
STATESVILLE NC
US
28677
704-873-9959

Walt

WORK ORDER # 88496A

WO Date: 12 OCT 16	First Name: PAUL
Tag#:	Customer Name: 968103 - MATNEY, PAUL
Author: STIBBS	Address: 130 AMBER LN
Stock No:	: STATESVILLE, NC
Year: 2003	Postal/Zip: 28677
Manufacturer: SAFARI	Phone#(res): 704-402-4388
Brand:	Phone#(bus):
Model:	Cell Phone:
Length:	ExtW Co:
Serial#: 1RFB3464633021545	ExtW No:
Chassis#:	Email:
Miles/Hrs: 73369	Promised Date: 25 FEB 17
Purchased Date:	Completed Date: 18 JAN 17
Warranty Date:	Invoice#: 696273
Date In: 12 DEC 16	:

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: NORCOLD RECALL?? E 968103 MATNE
CAUSE: TECHNICIAN VERIFIED REFRIGERATOR HAS
RECALL INSTALLED.
CORRECTION: NO ACTION NEEDED AT THIS TIME.

2 COMPLAINT: AWNING ARMS THAT WERE INSTALLED LAST E 968103 MATNE
YEAR ARMS WILL NOT EXTEND.
CAUSE: AWNING CLAMPS THAT PUSH WEATHER GUARD
OUT ARE SLIPPING AND SPINNING AND ARE
OUT OF LINE. ALSO FABRIC IS OUT OF LINE
ON ENDS.
CORRECTION: R&I AWNING FABRIC TUBE AND ADJUST
AWNING FABRIC DOWN FOR ACCESS, R&R
AWNING CLAMPS LOCATED ON AWNING TUBE AND
READJUST AWNING FABRIC WHEN COMPLETED.
0.50 HR DIAGNOSE
3.00 HR REPAIR *Courtesy repaired*
3.50 HR TOTAL
EXTENDED WARRANTY ~~DENIED~~ COVERAGE.
FAILED PART IS NOT LISTED AS A COVERED
COMPONENT PER SELECT CONTRACT COVERAGE.

3 COMPLAINT: DIAGNOSE ELECTRIC ENTRY STEPS INOP E 968103 MATNE
CAUSE: INTERNAL ELECTRICAL FAILURE IN THE
ENTRY STEP CONTROL MODULE.
CORRECTION: R&R ENTRY STEP CONTROL MODULE KIT.
0.50 HR DIAGNOSE
1.50 HR REPAIR
2.00 HR TOTAL
EXTENDED WARRANTY APPROVED

Work Order : 88496A

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*****
Job #   Description                JOB INFORMATION                Type Bill To
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1.50 HR TOTAL
5      COMPLAINT:  RIGHT REAR TIRE IS GOING LOW                E      968103 MATNE
      CAUSE:        TECHNICIAN SPRAYED TIRE AND VALVE
                   EXTENSIONS, FOUND NO LEAKS AT THIS
                   TIME.
      CORRECTION:  NO FAILURE FOUND AT THIS TIME.
6      COMPLAINT:  WINTERIZE                                E      968103 MATNE
      CAUSE:        UNIT HAS ALREADY BEEN WINTERIZED PER
                   TECHNICIAN, VERIFIED PINK ANTIFREEZE IS
                   IN TOILET AND SINKS.
7      VENTED BATTERY BOX                                    E      968103 MATNE

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Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs  Rate  Total
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3 REPR      ENTRY STEP CONTROL MO NCC  E-968103  1.50  108.92  163.38

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Job #  Excode   Description  EXTRAS  bill to  Qty  Price  Total
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1  SSC        SHOP SUPPLIES COLLISION  E-968103  1.00  0.00  0.00
2  CWP        4029341//95933//TRACTIONER E-968103  1.00  10.99  10.99
3  CWP        4039836/28961/STEP REPAIR E-968103  1.00  305.00  305.00
6  CWP        4096530/57726/ANTIFREEZE E-968103  6.00  4.47  26.82
7  CWP        4029341//0503//VENTED BATT E-968103  1.00  33.49  33.49
7  FRT        4029341/980907/FREIGHT E-968103  1.00  19.23  19.23
7  CWP        4029341/54296/27 BATTERY] E-968103  1.00  138.47  138.47
7  CWP        4029341/980005/COREFEE E-968103  1.00  15.00  15.00

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CUSTOMER COMMENTS
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SEE NOTES FROM PREVIOUS RO
88496 TICKET HAD TO BE CLOSED UDE TO AGE
EMAILED SHOP FORMAN FOR UPDATE ON WHAT PARTS NEEDS FOR PRICING ST
10.18 TURNED IN PARTS SHEET FROM NATE/STEVE B ST
01.03 SPOKE TO AL AT CORNERSTONE EXTENDED WARRANTY. AUTHORIZED
AMOUNTS SENT VIA EMAIL. UPDATED W.O. AND PLACING IN ST BIN FOR
FURTHER PROCESSING. (JP)
01.10 PLACED W.O. IN NATES DISPATCH BIN FOR JOB 4 TO BE
COMPLETED PER ST. (JP)
01.11 RECEIVED W.O. FROM TECH WITH JOB 3 COMPLETED AND QC'D.
UPDATED W.O. AND PLACING IN ST BIN FOR FURTHER PROCESSING. (JP)

01.25 CUSTOMER CALLED UNIT READY TO PICK UP ST

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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
E	968103	0.00	163.38	0.00	549.00	48.09	760.47
	Totals	0.00	163.38	0.00	549.00	48.09	760.47

* THIS IS A MULTI CUSTOMER BILLING SUMMARY FOR INTERNAL USE ONLY *

* THIS COPY DOES NOT QUALIFY FOR CUSTOMER, EXTENDED WARRANTY *

* OR WARRANTY USE. *

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