



New note added to Ticket #195366

3 messages

iFixYouri <support@ifixyour.com>
Reply-To: jpanariello@ifixyour.com

Wed, Mar 1, 2017 at 12:04 PM



HQ - Palm Beach Gardens Service Center

E-Mail: support@ifixyour.com

Phone: (888) 494-4349

Hello,

You have a new update to your order:

Hello,

Your device passed outgoing shipping and is ready to ship! You have an open balance of \$149.99. Please call 1-888-494-4349 to make this payment. Our hours of operation are Monday through Friday 9AM - 6PM.

Thank you for choosing iFixYouri

Please let us know if you have any questions. Thanks again for your business!

iFixYouri <support@ifixyour.com>
Reply-To: jpanariello@ifixyour.com
To: lhberry23@gmail.com

Wed, Mar 1, 2017 at 3:17 PM

HQ - Palm Beach Gardens Service Center

E-Mail: support@ifixyour.com

Phone: (888) 494-4349

Hello,

You have a new update to your order:

1ZX671X80399598947

Please let us know if you have any questions. Thanks again for your business!



Wed, Mar 1, 2017 at 3:48 PM

To: jpanariello@ifixyour.com, support@ifixyour.com

Hi there,

Thank you for sending me the tracking number for my computer. Can you please confirm that it is being shipped via overnight UPS service as I originally paid for in my order? When I checked the tracking number on the UPS website, it is listed as UPS Ground service -- my computer has been with you all for 5 weeks, and for it to be shipped with the wrong service would just be completely unacceptable at this point.

Best,
