



Repair Order

Due: \$684.87

Doc Number: 35969

Service Writer: SHANNON

Date Printed: 03/10/2016

Date Promised: 03/09/2016

Date In: 03/09/2016

Curtis Adams
5321 Falcon Lane
Robstown, TX 78380

Customer Information

Cell Phone: 361-813-9651

Randy - West@Jayco.com

Fold Here

Summary

Unit	Job	Job Total
2015 JAYCO SENECA	CUSTOMER STATES: THE SATELLITE WORKS INTERMITTENTLY WITH DIRECT TV	\$290.85
2015 JAYCO SENECA	CUSTOMER STATES: THE SELF LEVEL SYSTEM WORKS INTERMITTENTLY	\$35.70
2015 JAYCO SENECA	CUSTOMER STATES: THE WATER HEATER DOOR, LATCH BROKEN, CUSTOMER	\$6.83
2015 JAYCO SENECA	WATER HEATER ISSUE - WARRANTY WOULD NOT PAY	\$128.10
2015 JAYCO SENECA	GENERATOR SERVICE	\$120.11
2015 JAYCO SENECA	TV BRACKET AND CABLES EXCESS LABOR	\$96.60
Job Subtotal:		\$678.19
Misc:		\$2.50
Job Parts Subtotal:		\$48.19
Job Labor Subtotal:		\$630.00
Tax:		\$4.18
Total:		\$684.87
Less Deposits:		\$0.00
Total Due:		\$684.87

DISCLAIMER OF WARRANTIES – Any warranties on the products sold under this repair offer are those made by manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability of fitness for a particular purpose, and seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. This disclaimer by the Seller, in no way affects the terms of the manufacturer's warranty.

Signed: _____

I hereby authorize the repair work to be done along with necessary materials. You and your employees may operate above vehicle for purposes of looking, inspection or delivery at my risk. An express mechanic's lien is acknowledged on above vehicle or articles left in vehicle in case of fire, theft, accident or any other cause beyond your control.

Signed: _____

Thank You For Your Business!

Signature: _____

Detail

Unit

2015 JAYCO SENECA

Keyboard:

VIN/Serial No:3ALACXDU5FDGL0136

Plate:

Odom/Hrs In:0

Out:0

CUSTOMER STATES: THE SATELLITE WORKS INTERMITTENTLY WITH DIRECT TV

Description: CUSTOMER STATES: THE SATELLITE WORKS INTERMITTENTLY WITH DIRECT TV

Resolution: TURNED ON SATELLITE AND IT WILL NOT LOCK IN ON SATELLITE. RAN EXT COAX FROM RECEIVER TO DISH. CHECKED FOR VOLTAGE TO SATELLITE FROM RECEIVER. CHECKED VOLTAGE THRU THE LNB AND ALL GOOD. PERFORMED THE SATELLITE SET UP, CHECKED SIGNALS. SEEMS TO BE WORKING JUST FINE. CONNECTED ORIGINAL CABLES AND PERFORMED SAT SEARCH, STILL IS WORKING AS IT SHOULD. WORKING FINE AT THIS TIME

Labor

Description	Technician	Hour	Total
SATTELITE ISSUE	IVAN TERRY	2.33	\$290.85
Labor Subtotal			\$290.85
Job Subtotal			\$290.85

CUSTOMER STATES: THE SELF LEVEL SYSTEM WORKS INTERMITTENTLY

Description: CUSTOMER STATES: THE SELF LEVEL SYSTEM WORKS INTERMITTENTLY

Resolution: MOVED MOTORHOME TO LEVEL SURFACE, PLUGGED IN AND PROCEEDED TO RUN JACKS THRU SEVERAL CYCLES, EACH TIME, I FOUND THE JACKS ARE WORKING NORMAL. NO ISSUE AT THIS TIME. NEED GOOD 12VOLTS FOR THE OPERATION OF THESE JACKS. LOW VOLTAGE CAN CAUSE ISSUES. NOTE WHEN UNIT ARRIVED THE BATTERY DISCONNECT WAS IN THE ON

Labor

Description	Technician	Hour	Total
SELF LEVEL UP SYSTEM	IVAN TERRY	0.29	\$35.70
Labor Subtotal			\$35.70
Job Subtotal			\$35.70

CUSTOMER STATES: THE WATER HEATER DOOR, LATCH BROKEN, CUSTOMER PUT DOOR IN A SIDE

Description: CUSTOMER STATES: THE WATER HEATER DOOR, LATCH BROKEN, CUSTOMER PUT DOOR IN A SIDE COMPARTMENT DOOR

Resolution: FOUND THE DOOR IN COACH, INSTALLED A NEW LATCH IN PLACE ON THE DOOR, SPOKE WITH SENECA ON THE WATER HEATER DOOR AND THEY SENT CUSTOMER A NEW ONE. WE HAD ALREADY HAD INSTALLED DOOR WITH NEW CAM LOCK FROM SHELF. THE LOCK IS WORKING FINE AT THIS. GAVE THE WATER HEATER LOCK TO CUSTOMER. EXTRA ONE. WARRANTY WAS CHARGED .20 TO REPLACE,

Parts

Part #	Qty	Description	Price	Discount	Total
80-8509	1.00	CAM LOCK Fasteners	\$7.59	(\$0.76)	\$6.83
Parts Subtotal					\$6.83

Labor

Description	Technician	Hour	Total
INSTALL WATER HEATRE DOOR LATCH-WARR PAID JUST IVAN TERRY A PORTION		0	\$0.00
Labor Subtotal			\$0.00
Job Subtotal			\$6.83

WATER HEATER ISSUE - WARRANTY WOULD NOT PAY

Description: WARRANTY THAT WAS NOT PAID FOR BY GIRARD FOR WATER HEATER PROBLEM / ISSUE ON IVAN'S TIME SPENT ON THE APPLIANCE

Resolution: WE ARE NOT A DEALER FOR THAT BRAND GIRARD RV WATER HEATER. THEY PAID .50 TO ADDRESS THE WATER HEATER AND REPLACE SAIL SWITCH. REMAINDER TIME SPENT, IS CUSTOMER PAY

Labor

Description	Technician	Hour	Total
WATER HEATER - WARRANTY WOULD NOT PAY	IVAN TERRY	1.02	\$128.10
Labor Subtotal			\$128.10
Job Subtotal			\$128.10

GENERATOR SERVICE

Description: GENERATOR SERVICE
MOVED TO RO # 35969

CUSTOMER REQUEST: TO HAVE GENERATOR OIL CHANGE

MODEL # 8HDKAK-1046N

Description:SERIAL# J1040749417

Resolution:CHANGED THE ENGINE OIL IN THE GENERATOR WITH NEW OIL AND NEW OIL FILTER . WE DID NOT CHANGE FUEL FILTER, LET CUSTOMER KNOW WE DID NOT HAVE IN STOCK AND HE SAID HE WILL HAVE IT CHANGED NEXT SERVICE. RAN GENERATOR WITH LOAD . NO ISSUES AT THIS TIME

Parts

Part #	Qty	Description	Price	Discount	Total
55-9085	1.00	DIESEL OIL FILTER ONAN	\$12.99	(\$1.30)	\$11.69
55-9548	3.00	ONAMAX 15W40	\$10.99	(\$1.10)	\$29.67
Parts Subtotal					\$41.36

Labor

Description	Technician	Hour	Total
GENERATOR SERVICE	IVAN TERRY	0.63	\$78.75
Labor Subtotal			\$78.75
Job Subtotal			\$120.11

TV BRACKET AND CABLES EXCESS LABOR

Description:TV BRACKET AND CABLE HOOK UP FOR DIRECT TV FUNCTION , EXCESS LABOR WARRANTY DOES NOT PAY

Resolution:EXCESS LABOR TO HOOK UP ALL CABLES TO REAR OF TV FOR THE DIRECT TV SATELLITE, TEST AFTER INSTALL OF CABLES . RUN THRU SET UP AGAIN AFTER INSTALL.

Labor

Description	Technician	Hour	Total
TV BRACKET AND CABLES EXCESS LABOR	IVAN TERRY	0.77	\$96.60
Labor Subtotal			\$96.60
Job Subtotal			\$96.60

All Jobs Subtotal:	\$678.19
Shop Supplies:	\$2.50
Tax:	\$4.18
Total:	\$684.87
Less Deposits:	\$0.00
Total Due:	\$684.87