



Sean Ahlegian <sean_ahlegian@oplea.org>

Car (short version)

1 message

Sean Ahlegian <sean_ahlegian@oplea.org>

Tue, Jun 27, 2017 at 1:35 AM

To: Joseph Klammer <jrklammer@klammerlaw.com>, Evan Fineberg <efineberg@adventureautogroup.com>

April 3 bought a new charger from Adventure Dodge in Willoughby, traded my truck got 9k for it and put 5k down total of 14k down. Balance of 19k was financed . A week later capital one called and asked if I had purchased the "wraparound warranty for \$2000 and paint protection for \$895. My reply NO. They said it was in the sale price and it should have been an option to decline it. I called and emailed ny salesman this April 12th " **As per my first email , you slipped the \$3000 3rd party warranty into my sales agreement under the guise of it having no effect on my monthly payment. I was not given the option to decline it as it was not disclosed , not mentioned , and certainly not would have been something I agreed to. I recall with extreme accuracy what I was told by you and your finance office. I asked if the owner had anything to do with the warranty being added in and I was told yes. I also specifically told you I do not negotiate monthly payments but total cost , and you insisted I give you a monthly payment. I am quite clear on my recollection .. what you did was got the amount I said I could afford leaving me no alternative way to buy the car and increased the price to fit that payment. Had I NOT had a warranty added in would my amount financed have been lower dropping the payment roughly \$83 a month instead the top dollar payment you insisted I give you (what was I looking to pay) in order to buy the vehicle . This is shameful that you would do that to me , your lack of ethics is your shame and again I expect to see that \$3000 + off the loan balance fairly quickly , or other resources will be involved in resolving this problem as I am paying interest on it that should not be accruing.**

He replied On

Apr 12, 2017, at 11:52 PM, Terry Coggins <terry2217@att.net> wrote:

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First of all, I never said your warranty was free of charge. I told you your payment will remain the same. Second we gave you a great rate for your credit situation. If you do not want the warranty you can decline it and the total will come off the loan amount. That's how it works. We did not deceive you in any way. If you do not want the coverage it will come off the total loan amount.

I have asked him 3x to remove the warranty and he has not . And it is coming to the end of the cancellation period .

Lastly : I went to the dealership to activate the Wifi and navigation system in the car he said it had, and it did NOT have those features , I spoke to dodge corporate who confirmed he told me the car did in fact have those features . After a bunch of nasty emails and texts I went in to ask how to activate it at the request of the owner Evan Fineberg , I was told it was not available and they are not going to fix it and if I wanted to call dodge and complain he there guest..

So 1. \$3000 in extended warranties added in without telling me

2. Lying about features of the car and showing me in the window sticker where the features were listed when in fact he was just showing me a standard dodge package , he knew the car did not have navigation and wifi (needed for all the KK work i do in the field) ..

I want a copy of my sales slip and at least my wrap around \$3000 warranty removed.

They screwed me on the car and I can't do anything, even though he admitted he told me bad info when confronted by Chrysler . So skinning him alive is our only option . They documented it .

The point of contact is Evan Fineberg and he is afraid of you he has been in trouble with Lisa before in mentor .

efineberg@adventureautogroup.com
216-272-1525

And the shady ass salesman is Terry Coggins

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