



Buyer's Right to Cancel: A member may cancel their contract for any reason within 3 business days after the date of the signed agreement. To do so, written notice of cancellation must be sent via certified mail with return receipt requested to: Katai Fitness LLC; to the attention of iLoveKickboxing – East Greenwich Membership. Certified mail must be postmarked within 3 business days of the signed contract in order to qualify. **Notice given in person, via e-mail or phone will not be accepted.** If a cancellation is approved, any down payment or initial fees paid will not be refunded.

After the first 3 business days following the date of enrollment: A member's agreement is fully binding and may *only* be cancelled for *any* of the following 4 reasons:

1. The member moves 25 miles outside of any iLoveKickboxing.com facility.
2. The member has a medical condition that prevents them from taking class for more than 6 months.
3. The facility closes for more than 30 days
4. The member that signed the agreement passes away.

Cancellations are not handled in-house for our facilities. If you meet the above criteria and would like to open a cancellation inquiry for review, please compose and send an e-mail to Members.iLKBEG@gmail.com for further instructions. For documentation purposes, all correspondence in reference to canceling must be via e-mail. Please wait to send any documents until you have e-mailed our cancellation department to receive instructions and guidelines.

* Scheduled billing dates cannot be modified up to 3 business days prior to withdrawal. Any accounts with a past due balance cannot be closed. iLoveKickboxing.com and Katai Fitness LLC are not responsible for any refunds on tuition previously paid. During the time that a cancellation request is open, the member account *will remain active*.