From: tlc@onetravel.com <tlc@onetravel.com> **Sent:** Thursday, December 7, 2017 2:55 AM

To: gmarreros@hotmail.com

Subject: OneTravel.com Booking # 44552523

Dear Maria G Marrero S

Thank you for choosing OneTravel.com

As per our conversation and as agreed,

We have cancelled your Booking Number 44552523 with a \$0.00 USD cancellation fee.

You will be refunded the amount of a \$1,028.20 USD to the original form of payment used. While we make every attempt that the amount is credited back to you within 10-14 days, in some exceptional cases this may take up to one billing cycle to reflect on your credit card statement.

If you still need assistance, kindly contact us on our 24 hour Customer Service Department at 866-883-0908 or 702-650-5405 to speak to one of our travel consultants. You can also email your inquiry to feedback@onetravel.com.

For a list of frequently asked questions (FAQs), please visit our website www.OneTravel.com or click on http://faq.OneTravel.com/.

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