



Joseph P Ford

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North Kingston, RI 02852
774-314-0088

Jet Headquarters Corporate Office

221 River Street
Hoboken, NJ 07030

March 6, 2018

RE: Deceptive Business Practices and Damages

To whom it May Concern,

On Jan 30, 2018, I placed an order #144821635512 for 3 Body Nutrition Trutein 45/45/10 Blend of Whey 4 Pound Powder VANILLA BEAN @ \$49.93 each for \$149.78. Upon receipt of the delivery package (1Z9367YV0304105987) I discovered the order was wrong. I immediately called the number on the manifest enclosed within the package. I was told by the The Vitamin Shoppe representative to discard the mistaken product and that a correct product would be immediately sent.

A month passed with no replacement. I was forced to spend over an hour on the phone with Jet and The Vitamin Shoppe representative on the evening of March 5, 2018 without a satisfactory resolution. On the morning of March 6, 2018, I again contacted Jet and asked to speak to a supervisor and that request was denied. I also contacted The Vitamin Shoppe and was instructed that it was not there problem to resolve. I have spent over three hours being bounced between two companies, both companies making false and misleading representations, both companies unable to provide the product I paid for a month ago.

I have just ordered the Corporate Certificate of Good Standing long form at the cost of \$250 through the NJ.Gov website to receive the corporate information of addresses and corporate officers for both Jet.com.inc Entity # 0101031812 and the Vitamin Shoppe Entity # 0100953339, that I was refused by multiple Jet.com.inc and Vitamin Shoppe representatives. Fortunately, Rhode Island Courts have award substantial damages against for companies acting with similar behaviors.

I will be willing to discuss offers of settlement, until I receive that requested information for the New Jersey Government. Upon receipt of the Corporate Principles, I will be filing legal action to recover the funds taken from my family, compensation for the extensive time invested to recover my losses and damages as a resulting from the actions of by both companies.

Sincerely,

Joseph Ford

Cc. **The Vitamin Shoppe Corporate Office**, 300 Harmon Meadow Blvd, Secaucus, NJ 07094
Rhode Island Attorney General's Office, Department of Internet Commerce
Washington County District Court

Certified Mail: 7015 0640 0004 6994 4146