

Aaron Henderson

From: Zac Fuller <zacf916@gmail.com>
Sent: Tuesday, June 19, 2018 7:41 AM
To: Aaron Henderson
Subject: Little Caesar's

Hi Aaron,

I'm writing you to follow up on your request to share with you what I witnessed during your interaction with the staff at Little Caesar's on Freeport Blvd yesterday.

A few minutes after receiving your pizza order, I overheard you tell the female employee that your order was made incorrectly. She then took the pizzas to the back of the store. You then turned around and struck up a conversation with my wife and I and explained that you were ordering multiple pizzas for a meeting with some important high level staff at your employer and that Little Caesar's had made a mistake on your order. You added that they were fixing your order and that you were now going to be late for your meeting. You were frustrated but calm.

A moment later, a male employee asked you to come forward and said there was a "big, big problem" and informed you that the female employee you had spoken with claimed that you had called her a "stupid bitch" under your breath. Though you appeared surprised at the accusation, you remained calm and explained that you said nothing derogatory to the female employee. You then asked my wife and I if we had heard you say anything like this and we told you we had heard nothing of the sort. Another customer in the store, who had been sitting closer to where you had your interaction with the female employee, also stated he heard nothing like that from you.

The male employee stood by his coworker's statement and told you that he could not serve you based on her accusation. He then began the process of refunding your money. You asked for his name, the female employee's name, the district manager's contact information and the store number. I do not know if you received this information and only heard the male employee state that he would give you contact information for their corporate office. You also gave me your business card and asked if I could email you my account of what I observed. We received our order and left before you concluded your business there.

Throughout this incident, both you and the male employee remained calm and behaved professionally. There were no raised voices or threats made and you both kept your cool.

Zac

Freeport Blvd
(Little Caesars)

-one of are employees
made an complaint
about a customer
calling her a foul
name, he called
her a stupid
BAAA.

Corporate
(1-800-722-3727)

COMMUNITY RESOURCE PROJECT, INC.



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