

Welcome to Yodel Online. How can I help?  
You have now been transferred to Melanie  
Hey, so this is a fun one. I got a text message saying a package had been delivered to a safe place and a card has been left. But neither has appeared  
Delivered  
I don't actually know what it is, I have a few things from wish but I couldn't say if it's one, no tracking either  
Delivered  
Good day Georgia. Thank you for your information, please give me a moment to look into this for you.  
I got the text Friday about half 12  
Delivered  
Can you please confirm the tracking number on the parcel for me?  
I don't have one, all I got was a text  
Delivered



← ONE\_WORLD





From Yodel. Parcel delivered to safe place. Card left with details. Rate service and enter prize draw at <http://yhys.co.uk/smsnew/JD0002210162864919>

12:22

### Sender doesn't support replies

Delivered

Great! I am currently still looking into this for you and will be with you as soon as possible.

Thanks for your patience. We will need to conduct a driver interview to confirm where this was delivered to. These interviews take place at the end of the working day and, as such, it can take up to 24 hours to be completed. May I please request your email address so that we are able to update you on any progress? I sincerely apologize for any inconvenience caused.

Sure, georgiaavalentine@gmail.com

Delivered

Are you able to put a note on this address? It is a little hard to find. Someone was there at the time of text, but I'm not sure if these get sent right away

Delivered

Thanks for waiting. I have successfully raised this for you. Please allow at least 24 hours for feedback from the depot. Once again I sincerely apologize for any inconvenience caused. Is there anything else I can assist you with?

Hope you saw the last message

Delivered

I am afraid we cannot put on any on the address right now as we will need to wait on feedback from the depot first.

Ok, is there an easier way I can do it?

Delivered

I just know it'll probably happen again, and I think I'll have another package or two with you somewhere

Delivered

Please make sure in future you advise your sender to put any important notes on the parcel before they send it to us. When we receive the parcel we cannot put any notes on it unless there has been at least 1 failed delivery attempted.

Hahaha, it's wish so I can try, but I doubt it! Ahhhhhh shopping from China...

Delivered

Thanks anyway, I'll probably be in touch with someone there again soon

Delivered

Thank you for being a pleasure to chat with, I appreciate your time and patience. Have a wonderful day. Many thanks for contacting Yodel. I will now close down this chat but if there is anything else we can do to help in the future, please do not hesitate to come back to us.

Thanks, you too

Delivered

MELANIE has ended the chat

