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## Message from Holiday Autos Customer Care :Ref:00897006, PT890199040 [ ref:\_00D20Cl2i.\_5000O1Uhn1l:ref ]

**H** Holiday Autos Customer Care <customercare@holidayautos.com> Reply |  
Today, 2:57 AM  
You

Inbox

Bank Transfer Form.xls  
64 KB

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Booking Ref: PT890199040  
Holiday Autos Ref: 00897006

Dear James,  
So sorry to write you again.  
We are unable to process the refund through your card, therefore in order for our finance team to process the refund the bank details will be required. Can you please fill in the bank form attached and reply to us with this document at your earliest convenience. Please ensure that you return the information as an Excel file.  
My apologies for the inconvenience.  
I hope to hear from you shortly.

Kindest Regards,  
Manuela

**Holiday Autos Customer Care**

