



[REDACTED] &lt;[REDACTED]@gmail.com&gt;

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**out of stock notification of your order B2221576**

3 messages

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**Kitty from Fashionmia.com** <service@fashionmia.com>  
Reply-To: Service FashionMia <service@fashionmia.com>  
To: "[REDACTED]@gmail.com" <[REDACTED]@gmail.com>

Wed, Mar 14, 2018 at 5:20 AM

Dear customer,

My apologize first!

Sorry to let you know that it is out of stock in every color&size due to the large demand. We checked our colleague has sent you out of stock notification earlier, but I think you did not get it.

C35D3AB65F6B      3902045            USD21.95  
dark\_blue;28

Here we have two options for you:

1.

We suggest that you can choose other item as the substitute within \$25 on our website. Please send us the SKU number or the product link of the item with color&size you choose. Thanks.

Enclosed you can find out the SKU number.

2.

We can offer you refund back to your fashionmia wallet for your future purchase.

Please think about it and let us know your opinion.

I know you waited for long time and I quite understand your feeling, I am so sorry for that again.: (

Best regards,

Kitty  
Customer Service Team  
[www.fashionmia.com](http://www.fashionmia.com)



**Is this answer helpful?**

Please click on "YES" or "NO" to let us know. We will be using your feedback to serve you better.

YES

NO

**Fashionmia.Com Resolution Center**

In any case you are not satisfied with our customer support's response, you can file a dispute by going to our Resolution Center:

[www.fashionmia.com/resolution](http://www.fashionmia.com/resolution)

Your case will be taken care of by our dispute management team in first priority.

DESCRIPTION	REVIEWS	SHIPPING & HANDLING	RETURN & EXCHANGES	
<b>PECIFICATIONS</b>				
Product Name: Fashion Zip Striped Band Collar Skirt				
SKU: <b>30K</b>				
Weight: 500g				
Color: Band Collar				
Material: Blended				
Closure/Opening: Zip				
Pattern Type: Plaid				
Occasion: Casual / Street				
Type: Skirt				
Size chart as a reference:				
	S	M	L	XL
Shoulder	35	38	41	44
Bust	87	91	95	100
Length	23	24	24	24
Sleeve Length	24	24	24	24

SKU.png  
30K

[Redacted] <[Redacted]@gmail.com>  
To: Service FashionMia <service@fashionmia.com>

Tue, Mar 20, 2018 at 11:13 PM

What do you mean I only have two choices??? I demand the third choice, that is returning my money back to my bank account ASAP! I will never buy anything from you since you only take the money and give nothing back to customers. And you REFUSE to return money back!

[Quoted text hidden]

**Mandy from Fashionmia.com** <service@fashionmia.com>  
Reply-To: Service FashionMia <service@fashionmia.com>  
To: "[Redacted]@gmail.com" <[Redacted]@gmail.com>

Thu, Mar 22, 2018 at 10:12 AM

Dear customer,  
I have cancelled the order B2221576.

Your refund request has been received. It usually takes 20--25 working days for our financial department to deal with your refund.

We will keep you informed when the refund is completed.

I'll keep following this matter all the time until you receive the refund, any new information, i will keep you informed timely.

If there is anything i can do to help, please just let me know, I will try my best to help you.

Best regards,

Mandy  
Customer Service Team  
[www.fashionmia.com](http://www.fashionmia.com)



**Is this answer helpful?**

Please click on "YES" or "NO" to let us know. We will be using your feedback to serve you better.

YES

NO

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**Fashionmia Resolution Center**

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