



[REDACTED] <[REDACTED]@gmail.com>

the cancellation confirmation of order B2221566

1 message

Mandy from Fashionmia.com <service@fashionmia.com>
Reply-To: Service FashionMia <service@fashionmia.com>
To: "[REDACTED]@gmail.com" <[REDACTED]@gmail.com>

Sat, Feb 10, 2018 at 11:31 AM

Dear customer,

Good day. Hope you are doing well today. I pray this email finds you well and blessed.
We have cancelled this order.

We will refund you to your E-wallet, which is in your personal account on our website. It usually only takes 72 hours.

You can use your wallet directly to easily buy items on our website. It will be more convenient and faster than any other payment method.

If you would like to know how to pay with your wallet, please check more details by the follow link:

<http://www.fashionmia.com/about-wallet.html>

This is to let you know refunding to your Wallet is a necessary step in our refund procedure according to our policy, if you want to withdraw the money from Wallet to your bank account or Paypal account, please contact us once Wallet refund is completed.

If you want the refund to be withdrawn to your card or your account, you can contact with us 72 hours later and i will help you here.

Any need, if I can be of service to you, please let me know at any time, I will try my best to help you. :-)

Have a wonderful day.

Best regards,

Mandy
Customer Service Team
www.fashionmia.com

**Is this answer helpful?**

Please click on "YES" or "NO" to let us know. We will be using your feedback to serve you better.

YES

NO

Fashionmia.Com Resolution Center

In any case you are not satisfied with our customer support's response, you can file a dispute by going to our Resolution Center:

www.fashionmia.com/resolution

Your case will be taken care of by our dispute management team in first priority.