

Royal Mobile Innovations Limited is wholly owned Ghanaian owned business. We are registered with the department of registrar general in July 2018. We aim to develop and use innovations in mitigating social and business challenges through mobile phone technology. We strive to achieve our aim through strategic partnerships around the world in knowledge transfers and sharing.

In our quest to have a technological partner in developing a mobile application (Android, iPhone and web base) for public and corporate transport and courier services, we came across NDOT (Taxi Mobility) base in India. Our initial concept discussions started in January 2018 and ended with Exhibit 1 – a contract document with stated deliverables, time lines and payment terms in July 2018.

Further assurances and clarifications were sort from NDOT regarding the Scope of our expectation of the final product as we were not interested in taking off the shelf product from them but rather a customized product as our market research has revealed to give us a competitive advantage. Exhibit 2 – a mail dated on the 27/06/2018 was received and exhibit 3 – a letter dated 02/07/2018 to give further clarifications, particular of worthy to note is the point 5 of exhibit 3.

Initial payment of Six Thousand and Five Hundred United States dollars (\$6,500.00) was transferred to NDOT and was duly acknowledged as per exhibit – 4 (acknowledgement of payment receipt from Aravindh). This payment is in fulfilment of our part of the contract terms as we were required to pay 50% as initial deposit to get the project started as per page no.....of exhibit 1.

Project team was put together by NDOT, headed by Mr. Babu as in exhibit 5. Mr. Babu followed this up on the 16/08/2018 with exhibit 6 and on the 20/08/2018 shared exhibit 7 with us as our requirement.

Immediately, we called Mr. Babu's attention to the fact that what he has shared with us is certainly not our requirement as seen in exhibit 8 and also exhibit 9. We then received exhibit 10 from NDOT in our concerns raised on the Scope of Work shared with us as our requirement. The content of this exhibit (10) is worth noting. My partner immediately responded to the contents of exhibit 10 as shown in exhibit 11 and this because there was a clear difference between our requirements and what was being proposed to be develop for us.

To our surprise, NDOT wrote to us to make a final payment of Six Thousand, Five Hundred US Dollars (\$6,500.00) as per exhibit 12. We have also attached herewith, exhibit 13, 14, 15, 16, 17, 18, 19, 20, 21, 22 and 23 for your perusal. All the above mentioned exhibits relates to the payment request from NDOT to which we protested and sort clarification from them visa-vis the contract terms.

NDOT followed their unjust demand and insistence for additional payment from us with exhibit 24 as justification and continues to disregard the contract scope and terms between us. We responded kindly with exhibits 25, 26, and 27. Then in response to exhibits 25, 26 and 27, the project manager – Mr. Aswin responded with exhibit 28 and it's worth noting in paragraph 4, the project manager is contradicting their own exhibit 24 and completely off the contract – exhibit 1.

NDOT is now referring to our reminder for them to enable drivers to sign up and be able to upload their documents without having to come our office as an additional request custom requirement. Please note exhibit 3 point 5. NDOT, then went further to submit a new contract (exhibit) worth @US\$38,000.00 US dollars to us as the cost of the development per our specification. This we believe is an act of fraud and dishonesty.

Our further search on NDOT has proved that, their dealings with us is the norm with them as demonstrated in exhibit 30 attached.

We are therefore appealing to your good office in assisting us to retrieve our funds Six Thousand, Five Hundred (US\$6,500.00) US Dollars with its associated charges associated with it.