



JENNIFER FLORES

**116 BAYPOINT LANE
MADISON, AL 35758**

WYNDHAM

6277 Sea Harbor Drive
Orlando, FL 32821

MEMBER # 00201992942

Dear Sir or Madam,

We are inquiring how to cancel our contracts with you. We are not able to use them with my husband's deployments. He is gone more then not. But when he is here, and we try to coordinate a vacation we are rarely able to vacation through our services we paid for with you. We tried banking points and that did not work for us also. So, we end up losing the points! It just seems fruitless to continue with this. It is also not user friendly, nor worth paying for if we can not utilize the services. And the cherry on top, we were told we could bring our pet and we later found out that was incorrect. How this was presented to us, has not played out as such in real life.

Also wandering if there is a way to get back some of the money we have spent? Long shot I know but worth the try.

Sincerely,
Jennifer Flores

5-29-2019