

SUPPLEMENTAL INFO

Brian Toyota 800 913-8938 This guy is who I got my insurance through on 12-02- He is also the guy who took 15 days off and was drunk the whole time. He was drunk when I went out to LA to his office and demanded back dated and the coverage added as was supposed to be to begin with. He tried to backdate on the computer but it would not let him. So he went to his superior and got permission and told me that it was not a problem because he made a mistake not originally putting it on. He took another \$300 dollars from me on that January 7th.

*****He gave me the copy of the new declaration of policy and told me as he showed me the dated 12-02-2019 to 12-02-2020 dates on the declaration and explained that that was the way they were backdating. He obviously did this because insisted on getting a receipt or something proving that it was backdated and it was admittedly his fault or his company's For one, not including it in the coverage and two that they kept me from fixing their mistake for a month with lying to me and making up reasons why I could not add it or get it on there with it like.

I CALLED THE ABOVE NUMBERS EVERY SINGLE DAY!! Fromm December 3rd WHEN I first got the paperwork I STARTED THE POLICY AND CONTINUED TO PAY. And they just lied about not being able to have it amended right away. Them I track Toyotas ass down and he is drunk at work and he does back date it and he takes more of my money and then they turn around and not honor there contract with me????

To this day I am still missing the 410 dollar western union money order that was sent to them and they first said it was received and then turned around an denied it and denied owning the PO Box that it went to. We have proof that they own the box!!!

I am so f...ing angry right now, I want to sue them. I want to break their asses for doing this to me. Everything I own is in that car and it's wrecked! They misled, lied, smoke screened and fucked me. My car is sitting here almost two months later.

We found something out. 98% of all employees at Freeway Insurance National General/National Integon Insurance/and Stonewood Insurance are all connected and the same company ducking and dodging hundreds of people

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and denying they are affiliated but are in fact ALL tied in together on several different levels

Enclosed is my request for a INDEPENDENT THIRD PARTY INVESTIGATION. I call it this because they told me that it is what they proposed to do in light of the facts and witnesses. Osvaldo Lopez instructed me to submit the attached request to his supervisors to get it rolling. Five days later I was told it was granted. IT WAS GRANTED. I was told it was going to be happening right away. A month later after I hounded them. They did nothing they re-interviewed the 3 witnesses, claiming that they tape recorded their statement which is their policy yet WAS NOT done the first time. My claims rep Osvaldo Lopez @(909) 581-7944, was totally surprised when just last week he was told to do the witness interviews and recordings. He did the interviews and then told me that I was right and that all three witnesses were explicit in describing how the other driver made at least two illegal and unsafe lane changes leaving me nowhere where to go. And when I braked and slowed she decided that they could make the driveway so she stopped short before she was even all the way in the lane I was in. She caused the accident!!!! Witnesses were explicit in saying that they witnessed her speed by me on my left and veer into my lane not leaving enough room to clear me so I went right with the rot not get hit but he was not going far because 8 feet later and a half second she slams her breaks on to get in a specific driveway. I evaded and turned hard left but I just barely connected with her Driver's side tail light. Then she asks me not to call the police and she will take care of all the repairs. . Then 5 days later she presents this tape or vhs to the Insurance. Its supposed to be a security surveillance tape from the building she is in...but it starts about 3 seconds before impact and stops right after. Almost like it was cut down to hide what really caused the accident....her.

I cant take much more of this. I spent probably a total of 16 hours of phone time in between December 3rd and December 13th, the day of the accident. I had a right to amend my insurance and if they were going to deny the backdating, it still would not of mattered because the lady caused the accident and she is insured by them also. They are just trying to get out of paying for both cars. I don't care what anyone says, I want to sue their asses and I want my car fixed or totaled for top dollar. And I want to do this semi quickly as I am paying 500 a month I don't have because I don't have the car working.

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When you contact any of these numbers they are as greasy as they get. They have some kind of code or something. They must be trained from the gate to deny having any relationship with the other companies listed. They will deny that they have an office in North Carolina where the money order went. Yet Stonewood insurance owns Nat general that owns Nat integon and 1 more. Yet they will give you the run around and transfer you here and there getting no answers at all. And they will deny the other companies..Why because they are ripping them of and scamming them.

My mom spent 6 and a half hours one day with them. Ask her what it was like. O am not lying or embellishing at all. And where is my 400 money order Western Union confirmed that it got to their PO BOX.. All of this constitutes Insurance fraud and bad faith and breach of contract. I need you help!! Please??

Attached are the numbers I called. 32 conversations before the accident trying to get com/coll added like it was supposed to be.! Another 23 calls afterwards. That should say it all. The witnesses buried the other driver on record So they should be honoring that . They failed to do the 3rd party thing. Another lie of theirs.. whether they honor the backdating or they find her at fault they are going to have to do something.

By the way it seems as though I was hurt in the accident ... Hurt bad. Something is majorly wrong with my foot. I may have shattered it. I am going to the ER tomorrow. Call me with any questions please. And thank you.

Respectfully submitted,

Robert Snyder