



Moving Made Eazy

MAR 02 2020

February 27, 2020

Dear BBB Representative:

This letter is in response to complaint ID 14174742 from Mr. John Chubb regarding a move completed on 12/30/2019. Enclosed is the original letter and supporting documentation that was previously sent to Mr. Chubb's attorney on 2/11/2020.

Mr. Chubb did sign a Release of Liability which also indicated prior damage to items that were being moved. He also did not pay for the Depreciated Valuation Protection Plan (\$75), as is noted on the Bill of Lading. Further, while Move Eaze is licensed in Indiana, it is permissible by law for the company to utilize U-Haul, Ryder, or Penske trucks to move across state lines.

In conclusion, Move Eaze is confident that Mr. Chubb's move was handled in a professional manner and that all his items were handled with care.

Sincerely,

A handwritten signature in black ink, appearing to read "Wendy Keefe".

Wendy Keefe
Partner
Move Eaze