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MOVEAZE

Gerry Jones, Partner, Dustin & Wendy Keefe, Partner, John Jones, Partner  
3702 W. Sample Street  
South Bend, IN 46619

We have made a complaint to the DOT, when you moved my household and personal items from my home located at 1430 Miner Street South Bend IN 46617 (state of Indiana) to the state of Michigan located at 382 Waverly Drive, Benton Harbor MI 49022 on December 30, 2019 you violated the interstate commerce law, which in effect makes this a federal case, as well as State of Indiana.

When I made a complaint your office you did absolutely nothing but try to refer conversations on the phone instead of email so we both had a record, when that did not work you just withdrew my complaint. You took the \$25 service fee off the bill, instead of the \$75 valuation Insurance, because I did call back (I have the history of phone calls) and said I will keep it because I don't want a claim on my insurance.

I then with the help of DOT, filed a complaint with the Department of Transportation with the Federal Government, we will be filing a lawsuit against each partner and the business for violation of the interstate commerce law, fail to abide by those regulations, fail to file a claim with your insurance company that you must provide free of charge, no weight taken etc.

USING A DOT NUMBER ON ANY PAPERWORK (OR MOVE) YOU UTILIZE FOR AN INTERSTATE COMMERCE MOVE IS FRAUD, REGARDLESS IF YOU RENT A RYDER TRUCK. AGAIN, I ASK, WHERE IS THE HARDWARE TO MY BEDS THAT I AM STILL PAYING ON, YOU FAILED TO MENTION THAT AND A FEW OTHER ITEMS, FOR THE STATE OF INDIANA WHERE IS YOUR MC190072 LOCATED?

When I receive the completed documentation from the DOT, we will be filing a lawsuit to each individual partner and any other owners of record and company as noted above. The specifically says if you use a DOT number for any move and you are not allowed to cross state lines and do so, you have violated the interstate commerce law, I will not let this lay to rest until you are gone, it's people like you that TRY to find loop holes in the law to avoid paying for damage that you or your employees do.

When the government opens back up, and the country gets back to regular business I wanted you to know I have not forgotten, I cannot wait for my day in the court room! Then when I receive those reports I can follow up with names to the BBB and all the other watch dogs.

Sincerely,  
John Chubb