

**Mohamed Mokhtar** <mmokhtar01@gmail.com>

to brqcustomerservice.xr ▾

Dear,

Thanks for your kind reply.

Regarding the tickets ,the agency told me that the tickets were already cancelled and refund done to the agency account after deducting the penalties.

could you please confirm.

Thanks and appreciate.

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**brqcustomerservice.xr@dlh.de**

to me ▾

Dear Mr Mokhtar,

Thank you for your reply.

Unfortunately we do not see those information. Those tickets were not issued on Lufthansa ticket stock.

United Airlines was owner of the ticket, so you can try to contact them and check if they will have possibility to give you any additional information.

I wish you a great day.

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8:43 AM (1 hour ago)

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10:01 AM (14 minutes ago)