

RE:You may already be a winner.

From: Heart & Stroke Lottery Customer Service

To:

Date: Monday, October 28, 2019, 10:50 AM EDT

Dear Supporter,

Thank you for the email.

Please be advised that we have looked into it and unfortunately none of your tickets were among the winning tickets from the previous lottery Heart & Stroke Winter 2018/19. Just to clarify that the prize was a different person with the same first and last name.

If you have any other questions or concerns please contact our Customer Service department Monday to Friday 9am to 5pm.

Thank you for your support of the Heart & Stroke Winter 2018/19 Lottery. Lottery Licence: 10024, 50/50 Lottery Licence: 10022, March Money Lottery Licence: 10023.

Kind Regards,

Deloitte LLP

**From:** [Redacted]  
**Sent:** Friday, October 25, 2019 4:09 PM  
**To:** Heart & Stroke Lottery Customer Service  
**Subject:** [EXT] Re: RE:You may already be a winner.

Please check your website -

<https://2018.heartandstrokelottery.ca/winners>

83696 [Redacted] \$25

83697 [Redacted] \$25 Cash

On Friday, October 25, 2019, 10:20:43 AM EDT, Heart & Stroke Lottery Customer Service [Redacted] wrote:

Dear Supporter,

Thank you for the email.

Please be advised that we have looked into it and unfortunately none of your tickets were among the winning tickets from the previous lottery Heart & Stroke Winter 2018/19.

If you have any other questions or concerns please contact our Customer Service department : [redacted] Monday to Friday 9am to 5pm.

Thank you for your support of the Heart & Stroke Winter 2018/19 Lottery. Lottery Licence: 10024, 50/50 Lottery Licence: 10022, March Money Lottery Licence: 10023.

Kind Regards,

Deloitte LLP

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**From:** [redacted]  
**Sent:** Wednesday, October 9, 2019 1:12 PM  
**To:** Heart&Stroke Lotter  
**Subject:** [EXT] Re: You may already be a winner.

Hello,

I am still waiting for your reply to my earlier email sent few weeks back.

I am one of the winners.

My name is [redacted]

Can I expect a quick reply or callback from you ( [redacted]

On Thursday, March 15, 2018, 12:32:30 PM EDT, Heart&Stroke Lotter [redacted] wrote:

You may have already won!

[Online Version](#)





## Check your tickets!

Check to see if your name is on our winners' list.

All 54,711 Classic Lottery prize winners are now on the website and your name could be one of them.

[Check your ticket!](#)

## Thank You - Every Ticket Matters.

Your support goes towards breakthrough research into all areas of heart disease and stroke. On behalf of all the survivors and caregivers touched by heart disease and stroke across we thank you for your support and we hope that you continue to support our efforts. We can't do it without you.



Got Questions?

Ca  
24 hours, 7 days a week  
[Contact Us](#)

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Heart and Stroke Foundation, Telephone  
Fax

You are receiving this email because you are a Heart and Stroke Foundation supporter.

Please visit [www.heartandstrokelottery.ca](http://www.heartandstrokelottery.ca) for full rules, deadlines, draw dates, and full list of prizes, or request a brochure at the number mentioned above.

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