



Very Likely

Not Likel

10 9 8 7 6 5 4 3 2 1 0

17. Would you recommend your selling dealer to a friend or family member?

18. Would you recommend Thor Motor Coach to a friend or family member?

19. Are there any problems that have not been resolved to your satisfaction?

Yes  
 No

If yes, please describe your concern:

OVER 20 ITEMS NEED REPAIRING ONLY 25% AUTHORITY CURRENTLY

20. What is the email address we should utilize if we need to contact you about important updates and/or recalls?

LUCKYLEPRECHAVINRJ401@YAHOO.COM

Thank you for completing our survey. If you would like to update your contact information please visit <http://tmcrv.airbase.com/updateregistration>. Please use the survey key and last name printed on the cover letter.

The motorhome HAS BEEN in the shop over 2 months OF THE TOTAL 2 1/2 months WE HAVE OWNED IT THERE ARE ALSO PROBLEMS WITH ENGINE + CHASSIS WHICH NEED TO GO TO FORD LORD KNOWS HOW MUCH TIME IT WILL BE IN SHOP FOR THOSE REPAIRS. I am sure your 14 year warranty will be expired before we get to use our RV again.