

**From:** guestservices@us.bcbg.com,  
**To:** Palmiramartinez@aol.com,  
**Subject:** Re: Orders (KMM25636437V4394L0KM)  
**Date:** Mon, Apr 27, 2020 4:14 pm

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Hi Palmira,

Thank you for getting in touch!

Good news! Your order #BMX\_07803464 is currently in transit . Your tracking number is 9205590121121300063831 and you may track your package by clicking here [\[tracking code\]](#).

If you require further assistance, please feel free to reply to this email. Our normal hours of operation are Monday through Friday 9 a.m. to 6 p.m. CST. We will be happy to assist you in any way that we can!

Sincerely,  
Alejandro  
Your BCBGMAXAZRIA Customer Care Specialist

Original Message Follows: -----  
From: Palmira Martinez Romero <palmiramartinez@aol.com>  
To: BCBG Max Azria <guestservices@us.bcbg.com>  
Subject: Re: Orders (KMM25498791V90606L0KM)  
Date: April 24, 2020 2:12:53 PM CDT

Hi! Can you tell me my order status?

Thanks

Palmira

Sent from my iPhone

On Apr 15, 2020, at 6:44 PM, BCBG Max Azria <guestservices@us.bcbg.com> wrote:

Hi Palmira,

Welcome to BCBGMAXAZRIA customer support. It's nice to meet you.

Please provide us with the order number so we can better assist you with the status of your order.

If you'd like to speak further with us regarding this issue, please feel free to reply to this email. Our normal hours of operation are Monday through Friday 9 a.m. to 6 p.m. CST. We will be happy to assist you in any way that we can!

At BCBGMAXAZRIA, we make it our business to bring effortless glamour to every woman's wardrobe.

Sincerely,  
Kaylyn  
Your BCBGMAXAZRIA Customer Care Specialist

Original Message Follows: -----

From: Palmiramartinez@aol.com

To: guestservices@us.bcbg.com

Subject: Orders

Date: April 15, 2020 2:00:11 PM CDT

BCBG

Name = Palmira Martinez

Email = Palmiramartinez@aol.com

Phone = 7876135491

My Question =Orders

Comment =Status of my last order?