



1



10:14 am ✓✓

25 SEPTEMBER 2020

🔔 Missed voice call at 12:18 pm

Hi Ms Tay , Good news 😊, We were told that SQ has now cancelled the flight from Singapore to Vietnam in November, so we can proceed to arrange the cancellation and get the refund. But I'm still waiting for the ticket agency to tell us how much we can get back, I'll tell you as soon as I'm notified from my ticketing colleague. We will continue to follow up, thank you 😊🙏🙏🙏
Rachel, from China express travel

12:26 pm

Noted. Thank you 8:50 pm ✓✓



10:03 pm