

Hello Denise [REDACTED],

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> Amazon previously sent you an email explaining that we had detected unusual review and rating activity associated with this account, leading us to remove all of its reviews and ratings, and restricting it such that it is no longer able to contribute reviews, ratings, customer questions and answers, and other related Community content. As a result of your inquiry regarding this action, we reviewed this case and our decision thoroughly and have come to the same conclusion. We will not restore this account's ability to contribute with Community content.

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> Why is this happening?

> Customer reviews and ratings are meant to help customers make informed purchase decisions through unbiased product feedback. Reviews and ratings that are in violation of our Community Guidelines and our Review policies are not allowed.

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> This account can no longer contribute content for the following reasons :

> -- Elements of the account indicate a relationship with sellers, publishers, or other reviewers on the reviewed products.

> -- Reviews and ratings were posted in exchange for compensation, such as gift cards, product refunds, review swaps, or free or discounted products.

> -- The account requested free or discounted products in exchange for reviews and ratings.

> -- The account was created for the primary purpose of writing reviews and ratings that violates our policies.

> -- An unauthorized party may have accessed this account to write reviews and ratings.

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> To learn more about this policy, please see our Community Guidelines:

> -- Community Guidelines (<https://www.amazon.com/gp/help/customer/display.html?nodeId=201929730>)

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> We cannot share additional information about this decision and may not reply to future emails.