

Re: Order #26319 has been canceled

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From: Nutriessential (support@nutriessential.com)

To: stanlevin@att.net

Date: Monday, November 8, 2021, 02:35 AM EST

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Dear Stanislav,

Hope all is well!

We sincerely apologize for the inconvenience caused.

We have canceled your order from the manufacturer and proceeded with the procedure of your refund request with the accounts department, **the credit should reflect in your bank in 3 to 5 business days and less**. We will do our best to address all your concerns.

We are sorry for any delay that happened and request you to cooperate.

Kindly email us back in case the refund doesn't reflect in your account as mentioned. Meanwhile do not dispute for us to smoothen the refund process.

**Your email will be forwarded to the customer service manager who will handle your order accordingly. So it could take 1 - 2 business days to escalate any concern that you might have.**

In Good Health,  
Lisa Heath.  
Senior Operations Manager  
support@nutriessential.com  
[www.nutriessential.com](http://www.nutriessential.com)

[Nutriessential.com](http://www.nutriessential.com) website have not been evaluated by the FDA. Those product are not intended to diagnose, treat, cure or prevent any disease

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**From:** Stanislav Levin <stanlevin@att.net>  
**Sent:** Sunday, November 7, 2021 2:09 PM  
**To:** Nutriessential <support@nutriessential.com>  
**Subject:** Re: Order #26319 has been canceled

Hello,

I have been informed in the email bellow that my order was cancelled and my credit card was refunded in the amount of \$85.

However, I did not receive the \$85 credit on my credit card.

Please, refund my credit card as agreed.

Thank you,  
Stanislav Levin

On Thursday, October 14, 2021, 05:28:05 AM EDT, Nutriessential.com <support@nutriessential.com> wrote:



ORDER #26319

## Your order has been canceled

Order #26319 was canceled at your request and your payment has been refunded .

### Refunded Items



**ImmunoKinoko AHCC 500 mg 90 vcaps × 1**  
Refunded

**\$85.00**

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Subtotal	<b>\$85.00</b>
Shipping	<b>\$0.00</b>
Taxes	<b>\$0.00</b>

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Total	<b>\$85.00 USD</b>
Visa (ending in 4268)	<b>\$85.00</b>
Refund Visa	<b>- \$85.00</b>

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If you have any questions, reply to this email or contact us at [support@nutriessential.com](mailto:support@nutriessential.com)



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