
American Home Shield (AHS) Responded to Your Complaint

HomeWarrantyReviews.com <noreply@homewarrantyreviews.com>
To: marty s <martinsheraga@gmail.com>

Mon, Jul 25, 2022 at 10:29 AM



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New Response from Company

Hi **Marty s**,

You got a response for your Complaint on American Home Shield (AHS) on HomeWarrantyReviews.com.

Hello, Martin. We appreciate your response. We apologize for the ongoing issues you are having with the HVAC claim. Per notes, the assigned agent has waived the service fee for the claim. You should receive a refund for the service fee within 14-21 business days. It should be returned to the original payment source. Are you requesting to cancel your warranty? If so, please confirm, and we will submit your request. Additionally, we'll request that the assigned agent follow up with you directly.

[Respond to the Representative](#)

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