

## EASTERN REFINISHING, INC.

917 BRUCE RD. 9RR6, WIARTON, ONTARIO, CANADA N0H2T0  
800-463-1879

### CARE AND MAINTENANCE, PLEASE READ CAREFULLY

CONGRATULATIONS; You have selected the most durable refinishing system available in the country. *Glass-Tech 9000* TM has been used in over 4 million successful applications nation wide, and by the following the guidelines listed below you will be assured many years of trouble-free service.

Please **DO NOT** use this surface for at least **12** hours at room temperature. Although the refinished surface can be put back into full use after this time the surface will actually require up to 90 days to completely cure. Please observe the following:

1. During the refinishing process, special tape was used which will protect other surfaces during the drying and curing, this can be easily removed by the customer. Remove any tape after the initial downtime but within 48 hrs. Care should be taken when removing any tape from any painted surface or wallpaper, remove the tape slowly and carefully.
2. Clean the finish with a mild non-abrasive soap and non-abrasive sponge (this is called surface conditioning). PLEASE NOTE; All newly refinished surfaces will have some dust settle into the new surface. Do not be alarmed, this surface is in its long term cure period, normal use and regular cleaning will remove all minor surface dust marks.
3. When removing the masking around the drain area, be very careful not to break the seal around the drain shoe. Any glaze left on the surface of the drain shoe can be very carefully removed with a razorblade or knife.

### LONG TERM CARE

1. DO NOT lay soap, bottles or any other object on the finished surface.
2. Be sure that your faucets taps are dry and not dripping after each use of the fixture and be sure to towel dry the surface after each use.
3. DO NOT use any abrasive cleaners or abrasive scrubbing pads. Your new, glossy finish is easily cleaned with **Scrubbing Bubbles** or **Clorox Green Clean**. The surface should be cleaned after each use. In general, any cleaner that is approved on acrylic surfaces is ok to use.
4. DO NOT drop any heavy or sharp objects on the finish which may cause the finish to chip. Contact your Professional Refinisher immediately for repairs if this should occur. Failure to contact your refinisher in a timely manner can result in further damage and will void the guarantee.
5. Faucets must be properly maintained by the owner and user to protect the new surface. Leaky faucets will erode the new finish, causing it to crack and wear out prematurely, and voiding the guarantee.
6. Destruction of the finish may occur through improper use of acid bearing compounds, such as drain openers or tile grout cleaners. All chemicals must be kept away from the finish. These chemicals include, but are not limited to, cosmetics, hair dyes and perfumes which may stain or otherwise mar the finish. Introduction of any of these chemicals onto the finish would be considered neglect and void the guarantee.
7. DO NOT use a rubber bath mat. Most mats will produce a reaction with the new surface when subjected to hot water. The use of a rubber bath mat will void your guarantee. Your Professional Refinisher carries a full line of SURE-STEP systems for your safety, which will give years of trouble-free service.

Customer was offered but declines the installation of the SURE-STEP system \_\_\_\_\_.

8. Caulk and Grout must be maintained by the customer at all times around any faucet, drain, handle and any edge or the guarantee is void, When caulking you **MUST** use a LATEX CAULK. You can **NOT** use silicone caulk. **DAP latex or siliconized latex for tubs and showers is the preferred brand.**

THIS REFINISHED PRODUCT HAS A PRO-RATED GUARANTEE FOR A FULL **3** YEARS AGAINST FADING & PEELING. THIS PRO-RATED GUARANTEE DOSE NOT APPLY TO RUST OR CUSTOMER NEGLECT OF THE ABOVE LISTETD ITEMS. THE COST OF SUCH REPAIRS WILL BE THE RESPONSIBILITY OF THE CUSTOMER AND NOT THE REFINISHER. A TRAVEL FEE MAY APPLY.

SERVICE PERFORMED **bathtub**

DATE **[REDACTED]**

METHOD OF PAYMET **[REDACTED]**

CUSTOMER **[REDACTED]**

AMOUNT OF SALE **[REDACTED]**

REFINISHER **[REDACTED]**

**[REDACTED]**