

recognize the purchase below. The sooner we hear from you, the sooner we can help protect your account from unauthorized purchases.

Date	Merchant Name	Amount	Outcome
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April 20, 2023	INTERNXT	\$274.10	Declined
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Yes, I Recognize It

No, Something's Wrong

Some things to consider when reviewing your purchase:

- If you respond yes, declined transactions will stay declined. After responding, try your card again.
- To cancel a legitimate purchase, contact the merchant directly.
- A pre-authorization can differ from your transaction amount because merchants (typically gas stations) estimate your amount (usually \$1-\$100) before the transaction is complete.