

Hello, my name is Chaitanya, I am here to help you today !

Hope you and your family are doing well!
Please allow me a moment to check the details for you.

C

4:20 PM

Hi, i am doing great I will wait till you are able to review my question thank you this is the reason for my chatting today:

Hi I recently placed an order Order #1111199191919191 it has not shipped yet, I have had trouble getting some of my orders and have to contact customer service because a previous order was never delivered what can I do to ensure I get my order delivered to my apartment door. I have already updated my delivery instructions

4:21 PM

chaitanya | Customer Service

Kevin as I can check order was confirmed for the all the item in this order.

C

4:23 PM

You are NOT reading my question nor are you paying attention to what I am asking please re-read it:

Hi I recently placed an order Order #1111199191919191 it has not shipped yet, I have had trouble getting some of my orders and have to contact customer service because a previous order was never delivered what can I do to ensure I get my order delivered to my apartment door. I have already updated my delivery instructions

4:24 PM

chaitanya had a technical issue. Please wait while we transfer you to a new associate.

are you physically sitting in an office or desk in the United States? or are you a contractor sitting in an office in another country?

4:25 PM

M

Mark Jhovel has joined and will be ready to chat in just a minute.

Mark Jhovel | Customer Service

Hello, My name is Mj, I see you need help, let me assist you.

M

4:26 PM

Mark where are you located in the U.S. or another Country?

Hi Mj
4:26 PM

Mark Jhovel | Customer Service
Hello K M., I'm Mj from other country.
I'm here to help you today.
M

4:27 PM
ok next question how is your actual english please?
I need to know you will be able to understand my question
I recently placed an order Order #1111199191919191 it has not shipped yet, I
have had trouble getting some of my orders and have to contact customer
service because a previous order was never delivered what can I do to ensure I
get my order delivered to my apartment door. I have already updated my
delivery instructions

4:28 PM

Mark Jhovel | Customer Service
Is this for the bslingerie Mens Medieval Pirate Pants Renaissance Costume Lace
Up Casual Trousers?
I understand.

M

4:28 PM

Please pay attention to what I am typing here and answer my question do not try
to guess what I am asking if you don't understand, Please transfer me to
someone who can
please and thank you

are you there?

4:30 PM

Mark Jhovel | Customer Service
I understand,your question Kevin.

M

4:30 PM

okay and what is your answer please?

4:30 PM

Mark Jhovel | Customer Service
Please allow me a moment to check your order Kevin.

M

4:31 PM

Mark (Mj) you do not need to check my order I am asking a question about how I can assure that my order will be delivered to my door and not go missing
4:31 PM

Mark Jhovet | Customer Service

I understand Upon checking here you ordered it today and it will be arriving on Friday.

M

4:33 PM

MJ, that is NOT my question

I am asking a question about how I can assure that my order will be delivered to my door and not go missing

is there a number I can call to speak to a clear english speaking customer service agent?

4:34 PM

Mark Jhovet | Customer Service

If you add instructions to this order no need to worry because the carrier will follow your instructions.

Yes, If you want I can connect you to our phone associate.

M

4:35 PM

Yes

4:35 PM

Mark Jhovet | Customer Service

To connect with a phone agent, please click on the link below, or enter the URL into your browser. Enter your phone number and an associate will call you as soon as possible.

<https://a.co/callmeback>

Order ##1111199191919191