

From: Google Business Profile businessprofile-noreply@google.com
Subject: Cyndi Ward R..., your request to remove a review has been received
Date: July 25, 2023 at 5:51 PM
To: cyndiwardrealtor@gmail.com



Business Profile

Google



Your removal request is being assessed

Your request to remove the review below has been received and is currently being assessed. This may take up to three business days, and once a decision has been made you'll receive a follow-up email.



ROBERT HERNANDEZ



Very arrogant very pompous. Will never recommend her to anyone.



Cyndi Ward RE/MAX Success
Owner

I typically don't write reviews, but my

From: Google Business Profile businessprofile-noreply@google.com
Subject: Cyndi Ward R..., your request to remove a review has been received
Date: July 25, 2023 at 5:52 PM
To: cyndiwardrealtor@gmail.com

GP

Business Profile

Google



Your removal request is being assessed

Your request to remove the review below has been received and is currently being assessed. This may take up to three business days, and once a decision has been made you'll receive a follow-up email.



albert macias



A very entitled so called professional. Stay away stay far away!



Cyndi Ward RE/MAX Success
Owner

I typically don't write reviews. but my

From: Google Business Profile businessprofile-noreply@google.com
Subject: Cyndi Ward R..., your request to remove a review has been received
Date: July 25, 2023 at 5:59 PM
To: cyndiwardrealtor@gmail.com

GP

Business Profile

Google



Your removal request is being assessed

Your request to remove the review below has been received and is currently being assessed. This may take up to three business days, and once a decision has been made you'll receive a follow-up email.



Kevin Gallardo



Takes business decisions to personal



Cyndi Ward RE/MAX Success
Owner

I typically don't write reviews. but my

From: Google Business Profile businessprofile-noreply@google.com
Subject: Cyndi Ward RE/MAX Success – a review has been removed from your Business Profile
Date: July 25, 2023 at 6:23 PM
To: cyndiwardrealtor@gmail.com

GP

Business Profile

Google



A review has been removed from your Business Profile

We have removed this review from your Business Profile because it appeared to violate our policies.



vanessa allen

★★★★★

Very unpleasant to work with and rude.

[See all reviews](#)



Need any help? Visit the [Help Center](#) to learn more.

Google™

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Mountain View, CA 94043

This email was sent to you because you indicated that you'd like to receive updates about reviews of your Business Profile. If you don't want to receive such emails in the future, please [unsubscribe here](#).

From: Google Business Profile businessprofile-noreply@google.com
Subject: Cyndi Ward RE/MAX Success – a review has been removed from your Business Profile
Date: July 25, 2023 at 7:05 PM
To: cyndiwardrealtor@gmail.com

GP

Business Profile

Google



A review has been removed from your Business Profile

We have removed this review from your Business Profile because it appeared to violate our policies.



Juan Roman



Some people shouldn't be allowed to do business with the public. Cyndi Ward is one of them.



Cyndi Ward RE/MAX Success

Owner

The FTC issued a complex set of new amendments to its Safeguards Rule, which require dealers to undertake a series of ...

[See all reviews](#)



Need any help? Visit the [Help Center](#) to learn more.

Google™

This email was sent to you because you indicated that you'd like to receive updates about your Business Profile. If you no longer want to receive these emails, you can [unsubscribe](#).

From: Google Business Profile businessprofile-noreply@google.com
Subject: Cyndi Ward RE/MAX Success – an update on your review removal request
Date: July 26, 2023 at 1:46 AM
To: cyndiwardrealtor@gmail.com

GP

Business Profile

Google



We have reviewed your removal request

Thank you for raising your concern. We have accessed the review, and have not found a violation of our policies. Due to this, the review will remain visible.



jose montes

★★★★★

Coming from a similar line of business, Cyndi Ward is very rude and unprofessional.



Cyndi Ward RE/MAX Success
Owner

Never met this person

[See all reviews](#)



Need any help? Visit the [Help Center](#) to learn more.

Google™

This email was sent to you because you indicated that you'd like to

From: Google Business Profile businessprofile-noreply@google.com
Subject: Cyndi Ward RE/MAX Success – an update on your review removal request
Date: July 25, 2023 at 11:46 PM
To: cyndiwardrealtor@gmail.com



Business Profile

Google



We have reviewed your removal request

Thank you for raising your concern. We have accessed the review, and have not found a violation of our policies. Due to this, the review will remain visible.



Google user

★★★★★

Very unprofessional and condescending in her approach. Would not recommend to other buyers in the market.



Cyndi Ward RE/MAX Success
Owner

Never met this person

[See all reviews](#)



Need any help? Visit the [Help Center](#) to learn more.

Google™

This email was sent to you because you indicated that you'd like to

From: Google Business Profile businessprofile-noreply@google.com
Subject: Cyndi Ward R..., your request to remove a review has been received
Date: July 25, 2023 at 5:49 PM
To: cyndiwardrealtor@gmail.com

GP

Business Profile

Google



Your removal request is being assessed

Your request to remove the review below has been received and is currently being assessed. This may take up to three business days, and once a decision has been made you'll receive a follow-up email.



My Toyota Guy Jeff



Unpleasant to work with



Cyndi Ward RE/MAX Success
Owner

I typically don't write reviews. but my

From: Google Business Profile businessprofile-noreply@google.com
Subject: Cyndi Ward R..., your request to remove a review has been received
Date: July 25, 2023 at 5:49 PM
To: cyndiwardrealtor@gmail.com

GP

Business Profile

Google



Your removal request is being assessed

Your request to remove the review below has been received and is currently being assessed. This may take up to three business days, and once a decision has been made you'll receive a follow-up email.



Ginnaa Nieto



Terrible customer service. very rude when she answers calls and very entitled. Girl relax



Cyndi Ward RE/MAX Success
Owner

I typically don't write reviews. but my

From: Google Business Profile businessprofile-noreply@google.com
Subject: Cyndi Ward R..., your request to remove a review has been received
Date: July 25, 2023 at 5:50 PM
To: cyndiwardrealtor@gmail.com



Business Profile

Google



Your removal request is being assessed

Your request to remove the review below has been received and is currently being assessed. This may take up to three business days, and once a decision has been made you'll receive a follow-up email.



fernando montesdeoca



was very rude unprofessional
representation.of her company!



Cyndi Ward RE/MAX Success
Owner

I tpicallyv don't write reviews. but mv

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Subject: Cyndi Ward R..., your request to remove a review has been received
Date: July 25, 2023 at 5:51 PM
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Russell Coyne



Cyndi seems very condescending and entitled. I feel buying a home from her would take the joy out of the experience



Cyndi Ward RE/MAX Success
Owner

I typically don't write reviews. but my

Cyndi Ward RE/MAX Success

4840 W Mineral King Ave Suite 213, Visalia, CA

[Get more reviews](#)

3.3

14 reviews ⓘ



Phillip Eslick
1 review



5 months ago

Cyndi was amazing helping me buy my house during the buying frenzy. She showed my probably 20 homes and ended getting the first house seen and offer written. She was so amazing, I used her to sell that same home last year. If I was staying in California, I would use her again and highly recommend her.



Like

Response from the owner 5 months ago

I enjoyed every home we looked at. You and your kids became part of my family. Marquel even gave you a nick name. I enjoy seeing your pics of your new adventure and we can't wait to come see your new place. Thanks for choosing me and thank you for adding us to your family as well. Miss ya lots



Edit



Delete



victoria reichert
1 review



5 months ago

Amazing realtor! We told her we were looking and she had multiple options for us right away! I found 3 online and she immediately got in contact with the other agent, making it possible for us to see it that day! She was there every step of ... [More](#)



Reply



Like



M Shafer
1 review



Cyndi Ward RE/MAX Success

4840 W Mineral King Ave Suite 213, Visalia, CA

[Get more reviews](#)

3.3

14 reviews ⓘ



Don Mack

4 reviews · 2 photos

5 months ago

Cyndi went above and beyond helping my wife and I find our first and forever home. She was available days, evenings and weekends throughout the process. She listened to our needs, and somehow figured out our wants as well - some of the ... [More](#)



Like

Response from the owner 5 months ago

I was beyond blessed to have found you both. You guys were a joy to work with, finding that forever home. I am so happy you got the bubbly tub, I am jealous. Not only are you my past and future clients forever, you are my friends.



Edit



Delete



Brandon Eslick

1 review

5 months ago

Absolutely amazing and client first service! We felt confident the entire way through the complex process of buying a home. Once the deal was done, she didn't just collect a check and move on but she reaches out to check in from time to time to ... [More](#)



1

Response from the owner 5 months ago

It was a huge pleasure to help you find your home for your future family, which has arrived. Thank you again for your continued support. I miss you both and hope to see you soon.

Cyndi Ward RE/MAX Success

4840 W Mineral King Ave Suite 213, Visalia, CA

3.3

14 reviews ⓘ

↩ Reply

👍 Like

M Shafer

1 review

5 months ago

Cyndi is wonderful got us in our dream home so fast we are living our dream

👍 Like

Response from the owner

5 months ago

I'm so happy that we were able to obtain your dream and I was the lucky one meeting you. Thanks for being an awesome client.

✎ Edit

🗑 Delete

Oscar Gonzalez

Local Guide · 7 reviews · 15 photos

a day ago · NEW

Very unprofessional and disrespectful.

👍 Like

Response from the owner

16 hours ago

I have never met this person in my life

✎ Edit

🗑 Delete

Get more reviews

https://www.google.com/search?q=Cyndi+Ward+RE/MAX+Success&stick=H4sIAAAAAAAAAA_-NgU1I1qLAwsDQ1MrdISUy2NDMzTkuzMqhIMzcXMkhMNTdL... 1/2


Cyndi Ward RE/MAX Success

4840 W Mineral King Ave Suite 213, Visalia, CA

3.3



14 reviews ⓘ


Get more reviews



5 hours ago **NEW**

Very professional and cares about the people she works with. She goes above and beyond to make sure everyone is happy!


 Reply  Like





fernando montesdeoca
2 reviews · 2 photos


a day ago **NEW**


was very rude unprofessional representation.of her company!

 Like

Response from the owner 16 hours ago
I have never met this person in my life

 Edit  Delete







Ginnaa Nieto
2 reviews

a day ago **NEW**

Terrible customer service. very rude when she answers calls and very entitled. Girl relax

 1



From: Google Business Profile businessprofile-noreply@google.com
Subject: Cyndi Ward RE/MAX Success, your performance report for June 2023
Date: July 6, 2023 at 6:41 PM
To: cyndiwardrealtor@gmail.com

GP

Business Profile

Google

Your Business Profile report with 55 interactions* last month

See how Cyndi Ward RE/MAX Success at 4840 W Mineral King Ave, Suite 213, Visalia, CA 93291 performed in June 2023 compared to the previous month.

[See full report](#)



0

calls



1

message



45

people asked for
directions

+28%



9

website visits from
profile

+800%



68

profile views

-19%

**An interaction is when a customer calls, messages you, makes a booking*

Freeway Toyota

1835 Glendale Ave, Hanford, CA

[Edit your review](#)

4.6

1,924 reviews ⓘ



cyndi ward

19 hours ago | **NEW** | - Edit

I typically don't write reviews, but my experience with the Hanford Toyota dealership was absolutely terrible. The salesperson was pleasant, but the manager, Juan Roman, was absolutely dreadful. I had my eye on the Mojave model, and when we sat down to discuss the details, they presented me with a quote that was a staggering \$9,000 above the asking price. I clearly expressed that I had no interest in any additional features or extras. Surprisingly, the salesperson had to consult with the manager to see if that was acceptable. Meanwhile, the manager, who was just a cubicle away, became furious.

They returned with the same offer, this time with the extras at a lower cost, but I declined them once again. This seemed to enrage the manager even more, and he began yelling. Frustrated, I peeked around and let him know that I could hear everything. He bluntly stated that he didn't care and insisted that I should consider myself lucky for getting such a great price, as if it were a steal. I calmly explained that I had done my homework before coming to the dealership, which is why I knew what I wanted and what was a fair price. In an attempt to justify his actions, he mentioned that since I was a realtor, I should understand the importance of selling warranties to clients. I acknowledged that I do sell warranties, but I also mentioned that I usually cover the cost of warranties from my commission, almost 99% of the time.

I then proposed that if he was willing to cover the cost of the extras from his commission, I would be willing to accept them for free. However, that suggestion didn't seem to go over well.

Feeling frustrated, I decided to proceed with financing. The finance officer was pleasant and processed my payment. As everything was finalized, the manager approached me and sarcastically asked if I was happy that I got my way. I replied, stating that I received what was advertised, so yes, I was satisfied. In a threatening manner, he warned me that if I uttered another word, he would revoke the deal. I calmly responded, reminding him that there is always someone above him whom I could speak to about the situation. Eventually, I was handed the keys, and we left the dealership.

In hindsight, I should have walked away and not purchased the car from that dealership, but doing so would have meant conceding to his unfair tactics. It's unfair to entice customers with a certain price and then add hidden fees to inflate the cost, only to become angry when the customer refuses to accept

Freeway Toyota

1835 Glendale Ave, Hanford, CA

[Edit your review](#)

4.6

1,924 reviews ⓘ

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If you write a review be ready for them to violate the FTC privacy act and come after you personally like they did me. 11 negative reviews on my business page all employees of Toyota.



1

Response from the owner 20 hours ago

Although this review is well written, it is false. And people should be aware of the way they treat others and their actions in public. Writing a bad review making it seem like you are noble doesn't make it noble and true.

Management

**Juan Roman**

General Manager

Habla Español

☎ (559) 587-3500

Review**Kevin Gallardo**

General Sales Manager

Habla Español

☎ (559) 772-3588

Review**Fred Molano**

Sales Manager

☎ (559) 772-3588

**Jonathan Garcia**

Sales Manager

Habla Español

☎ (559) 772-3588

**Oscar Flores**

Sales Manager

☎ (559) 772-3588

Review**Jeffrey Himes**

Internet Sales Manager

☎ (559) 772-3588

*Review Jeff buy Toyota**Vanessa Allen -*

Schedule Service Sell Your Car Text Us Chat



Mike Cook
Service Manager

☎ (559) 772-3586



Orasone Thavisay
Finance Director

ພາສາລາວ

☎ (559) 772-3588



Kevin Bunton
Finance Manager

☎ (559) 772-3588



Jose Beas
Finance Manager

Habla Español

☎ (559) 772-3588



Jimmy Escobar
Finance Manager

Habla Español

☎ (559) 772-3588



Gonzalo Ortiz
Finance Manager

Habla Español

☎ 559-772-4318

↓
Finance -
Called Told me
Travis was getting fixed.

Schedule Service Sell Your Car Text Us Chat

Sales



Russell Coyne

Sales

📞 (559) 772-3588

Review



Patreece Jackson

Sales

📞 (559) 772-3588



Terra Ordonez

Sales

📞 (559) 772-3588



Mark Smalls

Sales

Habla Español

📞 (559) 772-3588



Christian Medel

Sales

📞 (559) 772-3588



Fernando Montesdesoca

Sales

📞 (559) 772-3588

Review

Schedule Service Sell Your Car Text Us Chat



Cody Crujido
Sales

☎ (559) 772-3588



Fray Lopez
Sales

Habla Español

☎ (559) 772-3588



Travis Jones
Sales

☎ (559) 772-3588



Albert Macias
Sales

☎ (559) 772-3588

Review



Daisy Rangel
Sales

☎ 559-772-4318



David Muniz
Sales

☎ (559) 772-3586

- Sales Person -

Schedule Service Sell Your Car Text Us Chat



Jonny Lopez
Sales

☎ 559-772-4318



Robert Hernandez
Sales

☎ 559-772-4318

Review



Josh Coronado
Sales

☎ 559-772-4318



Jacob Stuhlsatz
Sales

☎ 559-772-4318



Melissa Escobar
Sales

☎ 559-772-4318



Gabriela Lara
BDC

☎ (559) 772-3588

Schedule Service Sell Your Car Text Us Chat



Yuliana Navarro
Cashier

☎ 559-772-4318



Priscilla Nieto
Cashier

☎ 559-772-4318

Review

Schedule Service Sell Your Car Text Us Chat