

A STAR ALLIANCE MEMBER



PASSENGER: OOMMEN KUNJUMOLE MRS (ADT)

BOOKING REFERENCE: V2SL36 TICKET NUMBER: 098 2163097313



Issuing office:

AIR INDIA, CALL CENTRE, AIR INDIA CALL

CENTRE, DELHI

Date of issue: 25Mar2023

ELECTRONIC TICKET ITINERARY / RECEIPT

You must present this receipt along with a valid photo identification, mentioned at the time of booking, to enter the airport. We seek your attention to make a note of our Terms and Conditions of Contract at www.airindia.in

From	То	Flight	Departure	Arrival
BIRMINGHAM BIRMINGHAM	DELHI INDIRA GANDHI INTL Terminal: 3	Al114	20:15 21Aug2023	09:05 22Aug2023
Class: G Seat: 31C	Operated by: AIR INDIA Marketed by: AIR INDIA		NVB (2): 21Aug2	123

Baggage: 2PC Booking status (1): OK

NVA (3): 21Aug2023 Flight duration: 08:20

GBML - GLUTEN INTOLERANT NON-VEGETARIAN MEAL - REQUESTED **Special Service Request** WCHR - WHEELCHAIR TO AIRCRAFT DOOR REQUEST - CONFIRMED

DELHI INDIRA GANDHI INTL	THIRUVANANTHAPURAM	AI801	15:10	18:45
Terminal: 3	THIRUVANANTHAPURAM		22Aug2023	22Aug2023

Terminal: 2

Operated by: AIR INDIA Class: K

Marketed by: AIR INDIA Seat: 23C NVB (2): 22Aug2023 Baggage: 2PC Booking status (1): OK NVA (3): 22Aug2023 Fare basis: GLOWUK

Flight duration: 03:35

GBML - GLUTEN INTOLERANT NON-VEGETARIAN MEAL - CONFIRMED **Special Service Request**

WCHR - WHEELCHAIR TO AIRCRAFT DOOR REQUEST - CONFIRMED

(1)OK = Confirmed (2) NVB = Not valid before (3) NVA = Not valid after

PAYMENT DETAILS FARE DETAILS

Fare Calculation: BHX AI X/DEL AI TRV432.96NUC432.96END Base Fare: GBP 359.00

ROE0.829173

Fare basis: GLOWUK

GBP PD 87.00GB Form of payment: Taxes. **GBP PD 17.81UB**

Endorsements: GBP150.00 NONREF - VALID ON AI/ NON-END CHANGE/ CANCELLATION NO-SHOW PENALTY Carrier Imposed Fees: MAY APPLY AS PER FARE RULES

GBP PD 100.00YQ GBP PD 2.00YR GBP PD 0.70YR

Total Amount: **INR NO ADC**

The carriage of certain hazardous materials, like aerosols, fireworks, and flammable liquids, aboard the aircraft is forbidden. Further information may be obtained from www.airindia.in or Air India Customer Support.

You are not allowed to transport dangerous goods on an aircraft. The following dangerous items are prohibited:















Oxidizer











Flammable gas

Corrosive substances

Explosives

Flammable material

batteries

Lithium

Magnetised material

Flammable Radioactive liquids materials

Sharp objects

Firearms

IMPORTANT NOTES

Data Protection Notice

Your personal data will be processed in accordance with the applicable carrier's privacy policy and, where your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at http://www.iatatravelcenter.com/privacy or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred.

Others

- It is mandatory for all passengers to wear masks and maintain social distancing norms at all times during air travel.
- · Visit www.airindia.in for all your travel information needs.
- For Air India Contact numbers: http://www.airindia.in/customer-support.htm
- For details of Dangerous Goods not permitted in Hand Baggage / Checked In Baggage http://www.airindia.in/ baggage-tips-and-restricted-items.htm
- · Name in the booking reference and ticket must match exactly as in travel documents / Passport.
- The card used to purchase the tickets will have to be produced at the time of Check-in.
- If the cardholder is not the passenger, then the passenger should possess:
 - 1. A photocopy of both sides of the card, which will have to be self-attested by the card holder authorizing the use of the card for the purchase of the ticket. For security reasons, please strike out the Card Verification Value (CVV 3digit security code) on the copy of your card.
 - 2. This photocopy should also contain the name of the passengers, and the itinerary details for which the booking is made. The above document should be produced at the time of check-in. If the passenger fails to comply with these conditions, Air India reserves the right to deny the passenger(s) from boarding.
- Baggage Allowances & Restrictions: http://www.airindia.in/baggage.htm
- Infant (not entitled to seat) baggage allowance for all Air India Operated routes is 10kgs only
- · Passengers are advised to report at the check in counters well in time. Check-in at least 02 hours before scheduled departure for Domestic flights & 03 hours for International flights

COUNTER CLOSING TIME: Before Departure

Domestic: 60 Minutes International: 60 minutes

Last passenger boarded / gate closure: 20 Minutes prior departure

- The Montreal Convention applies limiting the liability of checked-in registered baggage.
- The Carrier is not liable for any damage, if checked in baggage includes fragile/valuable items, passports and other identification documents. Please carry same only in hand baggage.
- Check-in for your flights conveniently upto 48 hours in advance, to avoid queues at airport check-in counter: Mobile check-in - Download Air India mobile app from Play Store on Android / App Store on iPhone Self Services Kiosk Check-in / Baggage Drop Counters at select airports
- For any queries pertaining to bookings/cancellations, please write to us at contactus@airindia.com
- For refund of tickets made through Air India website/mobile app, please fill details in https://forms.gle/gPGc1RidScbVrpcYA
- · Please check status of your flight from website www.airindia.in or customer support before leaving for airport.
- Permitted hand baggage for Economy class 01 piece not exceeding 8 Kg.
- Permitted hand baggage for First & Business class 01 piece not exceeding 12 Kg.

We wish you a pleasant journey and thank you for choosing Air India.

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Every flight tells a story.

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