

Technical Inspection Report

Dear Mr Pawan Khatri,(8103331110)

Raipur,Chattisgarh

Greeting from Team Bridgestone!

We thank you for trusting us with your tyre requirements and appreciate your patience during the inspection of your product.

After conducting the inspection of your tyre, please find the observations made by our technical expert:

Customer ID	3750111	
Complaint Ref. No.	E0298927	
Date of Inspection	22/09/2023	
Vehicle Make & Model	TATA	NEXON
Reg. No & Consumed Mileage	CG04NQ0270	32349 (Km)
Fitment	OE	
Tyre Size & Pattern	215/60R16	T001
Dealer Name	Bhasin Ventures	Raipur,Chattisgarh
Serial No & Dot Code	W9F1DLN4221	
Customer Complaint	side wall cut	
Name	Anubhav Pandey [Qualified Expert in the inspection of tyre]	

Damage observation : Sidewall Cut-Penetration

Damage description: A localized rupture on the sidewall area.

Damage analysis: When the sidewall portion of the tyre gets hit by some sharp and hard external object, then the outer sidewall rubber, polyester plies, and inner liner gets cut.

1. Impact with an external object
2. Damage by kerb or pothole
3. Misapplication
4. Wrong tyre or rim size selection
5. Improper inflation or overloading may aggravate such damage.
6. Failure may occur at the time of impact, or in some cases at any time after the impact.

Engineer Remark: Road hazard and sidewall cut penetration due to some external hard and sharp object.

Conclusion :

According to Bridgestone India technical expert, the damage in the said tyre is not a result of any design, workmanship, or manufacturing defect, but due to Sidewall Cut-Penetration thus placing it **outside the scope of our warranty.**

[Warranty Policy Guide](#)

We value the trust you have placed in our products and services and would like to thank you for your feedback that helps us improve our offerings.

In case of any further clarification, please feel free to reach out to us.

Toll Free No: 1800-266-8055

Email: grievance-officer@bridgestone.co.in

Or visit <https://www.bridgestone.co.in/Contact-Us>

Best Regards,

Customer Care Bridgestone India

DAMAGE VIEW FROM OUTSIDE	DAMAGE VIEW FROM INSIDE	Additional Picture	Additional Picture
Click here to view	Click here to view	Click here to view	Click here to view
CLOSE VIEW FROM OUTSIDE	DOT Serial Number	Additional Picture	Additional Picture

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Clearance policy: Please ensure that you claim your product within 21 days of receipt of this report.

Registered Office: Bridgestone India Private Limited, Address: Ploat A43, Phase II, MIDC Chakan, Village Sawardari, Tel - Khed, Dist - Pune, Maharashtra 410501 OR visit: <https://www.bridgestone.co.in>