From: Air Canada Notification notification@notification.aircanada.ca

Subject: ACTION REQUIRED: Your Air Canada flight has changed - Booking reference 2XPMM6

**Date:** July 24, 2023 at 2:56 AM

To: GAUTHIOTJ@hotmail.com GAUTHIOTJ@HOTMAIL.COM





Booking Reference **2XPMM** 



Dear JEAN CHRISTOPHE,

We're sorry as a part of your itinerary has changed due to a technical issue from an earlier flight which is causing the aircraft that is scheduled to operate your flight to not be available and we have automatically rebooked you on another flight.

An example of a technical issue could include maintenance affecting key aircraft systems such as flight controls, navigation systems, or hydraulics.

If you haven't checked in yet, check in as you normally would. If you've already printed your boarding pass or downloaded it onto your phone you can <u>retrieve your new boarding pass</u>.

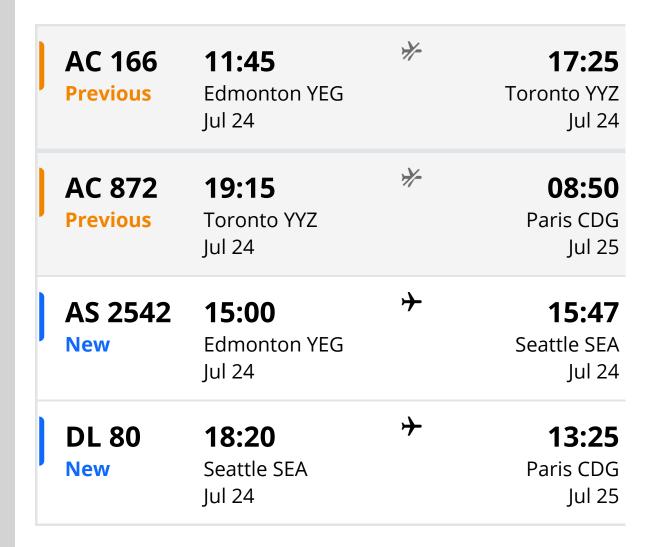
This change also affects any customers you are travelling with on this booking.

We're sorry for any inconvenience this change may cause to your trave plans. Please call us at 1-888-247-2262 if this change in itinerary does not work for you.

**Review your flight details** 



Your flight AC 166 + AC 872 has been changed to AS 2542



Review your flight details

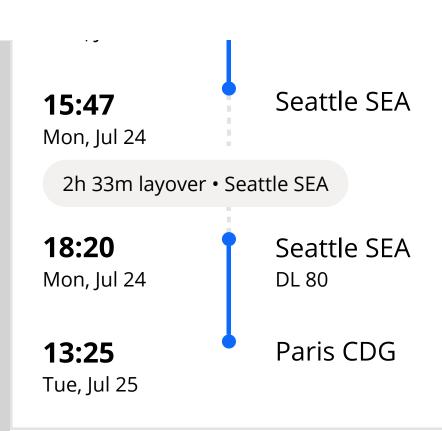
Your new itinerary

July 24

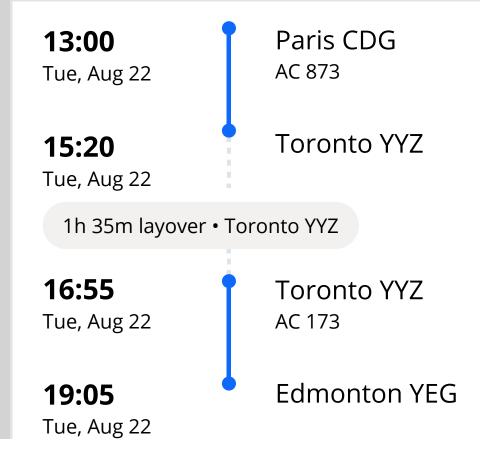
**15:00** Mon, Jul 24



Edmonton YEG AS 2542



## August 22



## What you need to do

- <u>Click here</u> or use the button above to review or change your revised itinerary including any/all other changes to your booking.
- Please click the button above if you do not plan on taking your scheduled flight(s). If you are unable to change or cancel your booking online, you can reach Air Canada Reservations at 1-888-247-2262 (for international and other numbers, visit www.aircanada.com/othernumbers). If you do not show up for your flight, the rest of your itinerary will automatically be cancelled.
- <u>View alternate flight options or add any additional services</u> to your booking (e.g. Preferred Seat selection). If you cannot find a flight that meets your needs, please call us to help with the rebooking of your flight.
- For complete details about your rights when there is a flight disruption, please visit <u>aircanada.com</u>.
- Situations surrounding flight disruptions can be complex and have multiple causes. Please be aware that the reasons provided for a flight disruption may change as the situation evolves, new issues arise, or new information is received.

We look forward to welcoming you on board.

Please do not reply to this email — we apologize, but because it's an automated email, it does not accept replies.

This service email was sent by Air Canada to <a href="mailto:gauthiotj@hotmail.com">gauthiotj@hotmail.com</a> because you purchased an Air Canada flight, and provides important flight information that must be communicated.

an An Canada night, and provides important night information that must be communicated to you. This service email is not a promotional email.

To ensure delivery to your inbox, please add <a href="mailto:notification@notification.aircanada.ca">notification@notification.aircanada.ca</a> to your address book or safe list.

Your privacy is very important to us. To see how we're protecting your personal information, please take a look at our Privacy Policy. <a href="https://www.aircanada.com/privacy">https://www.aircanada.com/privacy</a>

