

Acknowledged By: Charity Middleton

From Email: cmchervin@gmail.com

On This Date: 7/26/2023 3:52 PM

Summary

CoolSculpting				
Service	Area(s)	Sessions/ Units/ Cycles	Duration/ Month	Price
CoolSculpting	CS - Body Confidence - 3 Areas (6-7 Cycles)	0	12	\$0.00
CoolSculpting	CoolSculpting Cycle Units	6	6	\$3869.00
CoolSculpting Total				\$3869.00

LTG				
Service	Area(s)	Sessions/ Units/ Cycles	Duration/ Month	Price
LTG	CoolSculpting LTG	0	9	\$0.00
LTG Total				\$0.00

Lifetime Guarantee Membership				
Service	Area(s)	Sessions/ Units/ Cycles	Duration/ Month	Price
Lifetime Guarantee Membership	Lifetime Guarantee Membership	0	12	\$299.00
Lifetime Guarantee Membership Total				\$299.00

Subtotal \$4168.00

Tax \$0.00

Total Amount Due \$4168.00

<image002.png>

From: Charity Middleton <cmchervin@gmail.com>
Sent: Tuesday, August 8, 2023 9:44 AM
To: Middleton, Charity <CMiddleton@virtua.org>
Subject: [EXTERNAL] Fwd: Ideal Image

****WARNING**** This email did **NOT** originate from inside Virtua.

Please **STOP** and **ANALYZE** before opening attachments, clicking on links, or providing any information.

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
Sent from my iPhone

Begin forwarded message:

From: Cody Whorley <cody.whorley@idealimage.com>
Date: August 8, 2023 at 9:43:02 AM EDT
To: cmchervin@gmail.com
Subject: Ideal Image

Good morning!

Please send me any documentation that you have to support your claim of trying to cancel your contract to this email.

Thank you! 

This email message is intended only for the use of the individual(s) or entity, to which it is addressed, and may contain information that is privileged, confidential and protected from disclosure under applicable law. If you are not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender immediately by

From: Charity Middleton <cmchervin@gmail.com>
Date: July 28, 2023 at 9:54:21 AM EDT
To: Young Chung <yoonyoung.chung@idealimage.com>
Subject: Re: Let's do this!

I have changed my mind about getting this procedure done. I saw a plastic surgeon who gave me an alternative and informed me that most of my problem is skin removal. Please cancel my appointment and my account.

Thank you.

Charity Middleton

On Jul 26, 2023, at 3:51 PM, Young Chung <yoonyoung.chung@idealimage.com> wrote:

Hi Charity,

I am so excited for you and this treatment plan that we put together! Also, what an amazing self-care gift, GO YOU!!

I wanted to take a moment and personally thank you for picking Ideal Image. We know that you have a lot of options when it comes to medical aesthetics, and we are honored to have earned your business.

It is our goal is for you to be a part of the Ideal family, forever.

Please remember- I am your dedicated contact for all things beauty. Should you need anything at all, **please feel free to skip the lines and reach out to me directly...** I work hard for my personal clients and I'm here if you need ANYTHING!

AND don't forget about your family & friends. If you refer anyone to me, I will give you each a discount on your next purchase with us. #score

A few reminders for you before your appointment...

1. Please download the Ideal Image App and register with your email - you will be able to fill out your medical information prior to your upcoming treatment (so we can skip the old school paperwork AND save the planet woooo). You can also view upcoming appointments and reschedule if necessary.

2. Please arrive 5-10 minutes prior to your scheduled appointment- we run a tight ship and appreciate you working with us to keep it that way!
3. If you purchased skin care, it will be delivered in 3-4 business days in an Ideal Image labeled box.
4. If you purchased Fillers/Botox/CoolSculpting, you could earn the Alle rewards points. Please use the link below and register.
5. Pre/Post care instructions are attached for you to review.

★ Allē (loyalty points program for iPhone)-

<https://apps.apple.com/us/app/all%C4%93/id720207987>

★ Allē app (loyalty points program for google play)-

https://play.google.com/store/apps/details?id=com.allergan.bd.bdmobileapp&hl=en_US&gl=US

★ Ideal Image app (iPhone) - <https://apps.apple.com/us/app/ideal-image-medspa/id1561073933>

★ Ideal Image app (google play)-

https://play.google.com/store/apps/details?id=com.mysalesforce.mycommunity.C00D36000001Emx4EAC.A00T1Q000000XZAIWA4&hl=en_US&gl=US

Welcome to the Ideal Image Family.

All the best,

<Outlook-osdqrfrwx.png>

Young Chung

Aesthetic Consultant | Ideal Image

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<CoolSculpting Post-Treatment Instructions.pdf>