

<image002.png>

From: Charity Middleton <cmchervin@gmail.com>

Sent: Tuesday, August 8, 2023 9:44 AM

To: Middleton, Charity < CMiddleton@virtua.org>

Subject: [EXTERNAL] Fwd: Ideal Image

WARNING This email did NOT originate from inside Virtua.

Please **STOP** and **ANALYZE** before opening attachments, clicking on links, or providing any information.

This Message is From an External Sender

This message came from outside your organization.

Report Suspicious

Sent from my iPhone

Begin forwarded message:

From: Cody Whorley < cody.whorley@idealimage.com>

Date: August 8, 2023 at 9:43:02 AM EDT

To: cmchervin@gmail.com Subject: Ideal Image

Good morning!

Please send me any documentation that you have to support your claim of trying to cancel your contract to this email.

Thank you!

This email message is intended only for the use of the individual(s) or entity, to which it is addressed, and may contain information that is privileged, confidential and protected from disclosure under applicable law. If you are not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender immediately by



Acknowledged By: Charity Middleton

From Email: conclude the conclusion to the conclusio

On This Date: 7/26/2023 3:52 PM

Summary

CoolSculpting				
Service	Area(s)	Sessions/ Units/ Cycles	Duration/ Month	Price
CoolSculpting	CS - Body Confidence - 3 Areas (6-7 Cycles)	0	12	\$0.00
CoolSculpting	CoolSculpting Cycle Units	6	6	\$3869.00
		Ci	olSculpting Total	\$3869.00

Service	Area(s)	Sessions/ Units/ Cycles	Duration/ Month	Price
LTG	CoolSculpting LTG	0	9	\$0.00

Lifetime Guarantee M	fetime Guarantee Membership			
Service	Area(s)	Sessions/ Units/ Cycles	Duration/ Month	Price
Lifetime Guarantee Membership	Lifetime Guarantee Membership	0	12	\$299.00
_		Lifetime Guarantee N	dembership Total	\$299.00

Subtotal \$4168.00

Tax \$0.00

Total Amount Due \$4168.00



Cancelled Contract

From: Charity Miscleton < cmchervin@gmail.com>

Date: July 28, 2023 at 9:54:21 AM EDT

To: Young Chung voonyoung.chung@idealimage.com>

Subject: Re: Let's do this!

I have changed my mind about getting this procedure done. I saw a plastic surgeon who gave me an alternative and informed me that most of my problem is skin removal. Please cancel my appointment and my account.

Thank you.

Charity Middleton

On Jul 26, 2023, at 3:5) PM, Young Chung < yoonyoung.chung@idealimage.com > wrote:

Signed Contract

Hi Charity,

I am so excited for you and this treatment plan that we put together! Also, what an amazing self-care gift, GO YOU!!

I wanted to take a moment and personally thank you for picking Ideal Image. We know that you have a lot of options when it comes to medical aesthetics, and we are honored to have earned your business.

It is our goal is for you to be a part of the Ideal family, forever.

Please remember- I am your dedicated contact for all things beauty. Should you need anything at all, please feel free to skip the lines and reach out to me directly... I work hard for my personal clients and I'm here if you need ANYTHING!

AND don't forget about your family & friends. If you refer anyone to me, I will give you each a discount on your next purchase with us. #score

A few reminders for you before your appointment...

 Please download the Ideal Image App and register with your email - you will be able to fill out your medical information prior to your upcoming treatment (so we can skip the old school paperwork AND save the planet woooo). You can also view upcoming appointments and reschedule if necessary. 10:56

sell LTE (ZZ)



20 Messages Ideal Image





Begin forwarded message:

From: Cody Whorley

Sent non my innone

<cody.whorley@idealimage.com

100

Date: August 8, 2023 at

9:43:02 AM EDT

To: cmchervin@gmail.com Subject: Ideal Image

Good morning!

Please send me any documentation that you have to support your claim of trying to cancel your contract to this email.

Thank you!









10:55

at LTE (727)





20 Messages Ideal Image





Charity Middleton 8/8/23

To: Charity Middleton >

This message was sent securely using Zix*

From: Charity Middleton < emchervin@gmail.com>

Date: July 28, 2023 at 9:54:21 AM EDT

To: Young Chung

<yoonyoung.chung@idealimage.com>

Subject: Re: Let's do this!

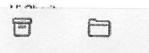
I have changed my mind about getting this procedure done. I saw a plastic surgeon who gave me an alternative and informed me that most of my problem is skin removal. Please cancel my appointment and my account.

Thank you.

Charity Middleton

Sent from my iPhone

On Jul 26, 2023, at 3:51 PM, Young Chung yoonyoung.chung@idealimage.com wrote:



< Inbox

2 Messages



Sent from my iPhone



Begin forwarded message:

From: Charity Middleton < cmchervin@gmail.com >

Date: August 17, 2023 at

5:45:17 PM EDT

To:

cody.whorley@idealimage.com

I got another bill from Fortiva. What was the outcome I sent you the documentation that I tried to cancel my appointment

Ty charity

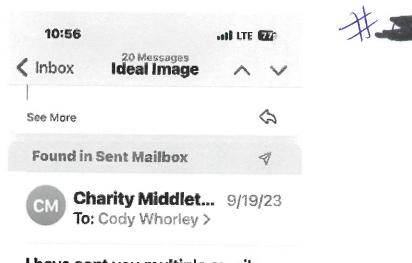
Sent from my iPhone











I have sent you multiple emails and I'm still getting bills from Fortiva. Do you have an answer for me?

Sent from my iPhone

On Aug 8, 2023, at 9:43 AM, Cody Whorley <<u>cody.whorley@idealimage.com</u> > wrote:



Sent from my iPhone



Acknowledged By: Charity Middleton

Even Farm

On This Date: 7/26/2023 3:52 PM

Summary

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Service	Area(s)	Sessions/ Units/ Cycles	Duration/ Month	Price
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CoolSculpting	CoolSculpting Cycle Units	6	6	\$3869.00
		Co	oolSculpting Total	\$3869.00

Duration/ Month			Sassiand Thite! Cont.	Area(s)	Service
LTG CoolSculpting LTG	Price	Duration/ Month	Sessions/ Units/ Cycles	22124(0)	
210 Coolsculpting LTO 0	\$0.00	9	0	CoolSculpting LTG	LTG

Service	Area(s)	Sessions/ Units/ Cycles	Duration/ Month	Price
Lifetime Guarantee Membership	Lifetime Guarantee Membership	0	12	\$299.00

Subtotal \$4168.00

Tax \$0.00

Total Amount Due \$4168.00

Fortisa lending and now my credit rating is less than 600!

Middleton, Charity

From:

Ashley Sampsel <ashley.sampsel@idealimage.com>

Sent:

Thursday, December 7, 2023 12:44 PM

To:

Middleton, Charity

Subject:

Re: [EXTERNAL] Re: Ideal Image

WARNING This email did **NOT** originate from inside Virtua.

Please **STOP** and **ANALYZE** before opening attachments, clicking on links, or providing any information.

She never called back

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Thank you. I will look at what you sent and give you a call here shortly.

Jdeal Image

Ashley Sampsel (she/her/hers)
Client Support Team | Ideal Image
T 1.800.684.9702 M-F 9-6 est

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From: Middleton, Charity < CMiddleton@virtua.org>

Sent: Thursday, December 7, 2023 12:39 PM

To: Ashley Sampsel <ashley.sampsel@idealimage.com>

Subject: FW: [EXTERNAL] Re: Ideal Image

This is an EXTERNAL email. Please use caution when clicking on attachments or links.

This message was sent securely using Zix®

I can figure out how to send the entire google email thread from gmail. It starts 7/23 and goes up until November 30th

From: Charity Middleton <cmchervin@gmail.com>
Sent: Thursday, December 7, 2023 12:12 PM
To: Middleton, Charity <CMiddleton@virtua.org>

Subject: [EXTERNAL] Re: Ideal Image

WARNING This email did NOT originate from inside Virtua.

Middleton, Charity

From:

Sent:

To: Subject: Middleton, Charity

Friday, December 8, 2023 11:07 AM Tyler.Mcghee@idealimage.com

screen shots

from/Used PresedConsumer

and ideal image Contacted me immediately

Hi Tyler.

As requested, here are the screen shots from my gmail account.

Thank you for your attention and assistance in this matter. My credit is in horrible standing due to this situation. Also, my checking account has withdrawals coming out from ideal image as well monthly since July that I also would like to be reimbursed for.

Charity Middleton

Prior to using pissed consumer ratings-Ideal image would not respond - leave me on hold or disconnect the call