



1-800-255-3987

Lexus Division  
Toyota Motor Sales, U.S.A., Inc.  
6565 Headquarters Drive  
Plano, TX 75024



DENTAL OFC OF MOUNIR N GUIRGUIS DDS INC  
480 REDWOOD ST  
VALLEJO CA 94590-2958



This notice applies to your vehicle:  
VIN JTJJKCFZ1N2000947

**INTERIM NOTICE**  
We are currently preparing the remedy.  
We will notify you again when the  
remedy is available.

**IMPORTANT SAFETY RECALL 23LA01 (Interim Notice 23LB01)**

**Certain 2022 Model Year NX450h+ Vehicles  
Potential Risk of Vehicle Fire  
NHTSA Recall No. 23V-478**

Dear Dental Ofc of Mounir N Guirguis DDS Inc:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Lexus has decided that a defect, which relates to motor vehicle safety, exists in certain 2022 Model year NX450h+ vehicles.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

**What is the condition?**

A component that converts electricity voltage could have been damaged in manufacturing and experience a short circuit, generating excessive heat. Under certain conditions, this short circuit can generate enough heat to **increase the risk of a vehicle fire**.

**What will Lexus do?**

Lexus is currently preparing the remedy for this issue. When the remedy is available, Lexus dealers will replace the vehicle's DC-DC converter with an improved part **FREE OF CHARGE**. At this time, Lexus estimates the remedy can be available in the 4th quarter of 2023, but this timing is subject to change.

**What Should You Do?**

**Until the remedy is performed, Guests can reduce the potential for this condition to occur if they refrain from charging the vehicle while the ambient temperature is below or is expected to drop below 41 degrees Fahrenheit (5 degrees Celsius).**

**We appreciate your patience while we prepare the remedy. We will notify you again when the remedy is available. Your local Lexus dealer will be more than happy to answer any of your questions.**

- ✓ To find a dealer near you, visit [www.lexus.com/dealers](http://www.lexus.com/dealers).
- ✓ For more information on this and other Safety Recalls, including Frequently Asked Questions, visit [www.lexus.com/recall](http://www.lexus.com/recall). Input your full 17-digit Vehicle Identification Number (VIN) noted above to review information specific to your vehicle.
- ✓ If you require further assistance, please visit <http://Lexus.com/contact> for options to contact the Lexus Brand Engagement Center.

Spanish translation on back side  
Traducción en español en el lado inverso