

Retail Invoice

255388

Printed/Emailed on 01/06/2024

Emailed to bl_bouldin@yahoo.com



Store# 001910

In: 01/06/24 07:04AM

Out: 01/06/24 11:36AM

www.FirestoneCompleteAutoCare.com

Cust Status: Drop Off

Appt: Yes

FINAL INVOICE

CHESAPEAKE - 453 BATTLEFIELD BLVD N, CHESAPEAKE, VA. 23320-3967 - 757.547.7184

Service Advisor: 1 ERIC

Wheel Lock:

Technician: 03 YUSUF

Customer Details:

Alt. Auth. Name & Phone:

Vehicle Details:

BOULDIN, BRENDA

N/A

2017 NISSAN VERSA 1.6 S

446 ASUZA ST

CHESAPEAKE, VA 23323-2225

1.6L L4 FI GAS

601.720.4660

VIN #: 3N1CN7AP8HL858756

LIC #: MAD5063 VA

MILEAGE: 101,407

Description	Rev Hist /Article # ID	Qty	Unit Price	Extended Price	Job Total
CAR CARE PACKAGE	01				9.99
No Brake Symptoms					
Brake Noise: Squeak and Squeal					
Battery Test Results: Your battery is measuring within the manufacturer's specification for required CCA. Your battery has sufficient power and should reliably start the vehicle. You're recommended to have your battery tested after 90 days.					
Check Alignment because of Tire Wear					
Steering wheel crooked					
Brakes serviced within the last 12 months					
PKG: 01 COMPLETE VEHICLE INSPECTION					
VEHICLE INSPECTION	7028789 03NN	1	21.99	21.99	
PKG: 02 TIRE ROTATION W/ OTHER SERVICES					
TIRE ROTATION - NO CHARGE	7001119 03NS	1	N/C	N/C	
PKG: 03 ELECTRONIC BATTERY CHECK					
ELECTRONIC BATTERY CHECK	7002909 03NS	1	N/C	N/C	
PKG: 04 TIRE AIR PRESSURE CHECK					
TIRE AIR PRESSURE CHECK	7002937 03NS	1	N/C	N/C	
LBR-DISC DISCOUNT - LABOR	7004302 03N	-1	12.00	-12.00	
BRAKING SYSTEM - VEHICLE SPECIFIC	1 01				372.98
SEMI METALLIC PADS MAKING NOISE, FRONT ROTORS OVERHEATED DUE TO CALIPERS DRAGGING					
QC1592 QC1592 CERAMIC BRAKE PAD	7014834 03TN	1	N/C	N/C	
WARRANTY PART INFORMATION					
ORIGINAL ARTICLE #7014834 PRICE 70.99 COLLECTED 0%					
TYPE Warranty Adjustment(part)					
YH421765P PAINTED ROTOR 1 EA CQPR	7020435 03TN	2	129.99	259.98	
REMOVE & REPLACE DISC ROTOR - BOTH SIDES, FRONT	7041557 03NS	1	163.00	163.00	
PRT-DISC \$50 Off Standard Brake Service (FRONT)	7001644 03T	-1	30.73	-30.73	
LBR-DISC \$50 Off Standard Brake Service (FRONT)	7001644 03N	-1	19.27	-19.27	
BRAKE FLUID EXCHANGE WITH ABS	1,2 01				65.97
300CPM CAUSING CALIPERS TO DRAG RECE BRAKE FLUID EXCHANGE FOR BEST PERFORMANCE					
BRAKE FLUID EXCHANGE	7088943 03TN	1	19.99	19.99	
BRAKE FLUID EXCHANGE LABOR	7086067 03NS	1	70.99	70.99	
ADDITIONAL LABOR TO BLEED ABS	7097772 03NS	1	34.99	34.99	
PRT-DISC discount for cfna app	7001644 03T	-1	9.52	-9.52	
LBR-DISC discount for cfna app	7001644 03N	-1	50.48	-50.48	
TIRE ROTATION - WARRANTY N/C	1 01				

Information on service warranty, performance, and safety can be located at
<https://www.firestonecompleteautorepair.com/service-warranty-options/>

Inv1_WP 11.14.2022.002

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Description	Rev Hist	Unit	Extended	Job
	/Article # ID	Price	Price	Total
TIRE ROTATION	7001121 03NS	4	N/C	N/C
TPMS RESET TOOL W/ NEW TIRE	1 01			
TPMS RESET PROCEDURE - NEW TIRE	7008195 03NS	1	N/C	N/C

ORDER NOTES

No manufacturer's recommended services were found.

service request: other

description: When I use my brakes

I hear a screeching sound. I can only hear the sound when using the brakes. There is black residue on my hub caps.

On Line Customer requested work: Other

All parts are new unless otherwise specified.

Payment History:

Visa 1978

Card: 222220326508

Card: 0001 Card Inserted

Card: A0000000031010

Total Tendered

480.23

PIN NOT VERIFIED

480.23

Summary:

Parts	239.72
Labor	209.22
Shop Supplies	15.94
Sub-Total	464.88
Tax (6.00%)	15.35
Total	\$480.23

I acknowledge notice and oral approval of a change in the original estimated price.

Signature or Initials

Revision History:

Rev	Amt
1) 01/06/2024 07:54AM	535.08 BOULDIN, BRENDA 601.720.4660
2) 01/06/2024 11:35AM	-64.84 BOULDIN, BRENDA IN PERSON

Declined Work:

ENGINE AIR FILTER

CABIN AIR FILTER

SUREDRIVE TIRE PACKAGE

ALIGNMENT RECHECK (12-MONTH

WARRANTY) WITH SAS



I have received the above goods and/or services. If this is a credit card purchase, I agree to pay and comply with my cardholder agreement with the issuer.

Customer Signature



Courtesy Check – Inspect All Items in Top Section

Year 2014 Make MAZDA Model 5

WO# 101407 MILEAGE: 101407

Maintenance Services / Starting

Inspect	Visual OK	SUG	REQ	Sched. Maint.	Why Recommended
Wiper Blades					<input type="checkbox"/> Front <input type="checkbox"/> Rear
Head Lights					
Mini Lights					<input type="checkbox"/> Brake <input type="checkbox"/> Turn Signal <input type="checkbox"/> License Plate <input type="checkbox"/> Parking
Air Filter					<i>Greasy</i>
Cabin Air Filter					<i>D.R. + y</i>
PCV Valve					
Washer Fluid					
Oil Level					
Power Str. Fluid Level					<input type="checkbox"/> Electronic Steering
Master Cyl. Fluid Level					<input type="checkbox"/> Brake Inspection
Brake Fluid Exchange					0 10 30 100 Copper parts per million
Trans. Service Auto / Manual					<input type="checkbox"/> Exchange <input type="checkbox"/> Pan Service
Coolant Level / Exchange					Type
Coolant Hoses					<input type="checkbox"/> Upper <input type="checkbox"/> Lower <input type="checkbox"/> Bypass <input type="checkbox"/> Heater
Belts <input type="checkbox"/> "V" <input type="checkbox"/> Serp					<input type="checkbox"/> ALT <input type="checkbox"/> PS Belts 1 2 3 4 <input type="checkbox"/> A/C <input type="checkbox"/> AP
Battery EO-18 Test					<input type="checkbox"/> Good <input type="checkbox"/> Good Retest Soon <input type="checkbox"/> Replace
Battery Accessories					<input type="checkbox"/> Cable Ends / Cables <input type="checkbox"/> Pos <input type="checkbox"/> Neg <input type="checkbox"/> Hold Downs
Battery Guard					<input type="checkbox"/> Corrosion <input type="checkbox"/> Preventive

ENG. SIZE 185/65/15 ☐ EV/Hybrid ☐ DIESEL ☐ WARNING LIGHT ☒ Auto ☐ Manual

☐ OHV ☐ SOHC ☐ DOHC ☐ TURBO/SC

☐ Wheel Components Missing ☐ Windshield Cracked ☐ Scratches/Dents

Lic. # MAD 505 State Inspection Due Month 10 Year 2014

Tires and Tire Maintenance

Tire Size: 185/65/15 Speed/Load Range 88T Run Flat ☒ Y ☒ N

TPMS ☒ X ☒ N

Inspect	Visual OK	SUG	REQ	Tread Depth 32nds	Outer	Middle	Inner	Why Recommended
Left Front								<input type="checkbox"/> Edgewise Cupping <input type="checkbox"/> Cracking <input type="checkbox"/> Nails <input type="checkbox"/> Cuts <input type="checkbox"/> Irregularity <input type="checkbox"/> Repairable <input type="checkbox"/> Non-Repairable
Right Front								<input type="checkbox"/> Edgewise Cupping <input type="checkbox"/> Cracking <input type="checkbox"/> Nails <input type="checkbox"/> Cuts <input type="checkbox"/> Irregularity <input type="checkbox"/> Repairable <input type="checkbox"/> Non-Repairable
Left Rear								<input type="checkbox"/> Edgewise Cupping <input type="checkbox"/> Cracking <input type="checkbox"/> Nails <input type="checkbox"/> Cuts <input type="checkbox"/> Irregularity <input type="checkbox"/> Repairable <input type="checkbox"/> Non-Repairable
Right Rear								<input type="checkbox"/> Edgewise Cupping <input type="checkbox"/> Cracking <input type="checkbox"/> Nails <input type="checkbox"/> Cuts <input type="checkbox"/> Irregularity <input type="checkbox"/> Repairable <input type="checkbox"/> Non-Repairable
Spares								<input type="checkbox"/> Edgewise Cupping <input type="checkbox"/> Cracking <input type="checkbox"/> Nails <input type="checkbox"/> Cuts <input type="checkbox"/> Irregularity <input type="checkbox"/> Repairable <input type="checkbox"/> Non-Repairable

Tire Maintenance ☒ Rotation ☐ Balance

Alignment Check ☒ Maintenance ☒ Tire Wear ☐ ADAS Equipped

Complete Vehicle Inspection ☒ Why:

Complete Vehicle Inspection – In Addition to The Above Inspect All Items Below

Maintenance Services / Starting

Inspect	Visual OK	SUG	REQ	Sched. Maint.	Why Recommended
Start / Charge Test					
Belt Tensioner					
Spark Plugs					
Fuel Filter					
Fuel System Service					
Ignition Wires					
Valve Cover Gasket					
Power Steering Hose					<input type="checkbox"/> Pressure <input type="checkbox"/> Return
Timing Belt					
Transfer Case/Differential Fluid Exchange					<input type="checkbox"/> Transfer Case <input type="checkbox"/> Front Diff <input type="checkbox"/> Rear Diff

Exhaust

Exhaust System ☐

Steering and Suspension

Inspect	Visual OK	SUG	REQ	Sched. Maint.	Why Recommended
U-Joint					<input type="checkbox"/> Front <input type="checkbox"/> Rear
Idler/Pitman Arm					<input type="checkbox"/> Idler <input type="checkbox"/> Pitman
Center Link					
Bushings					<input type="checkbox"/> Control Arm <input type="checkbox"/> Sway Bar <input type="checkbox"/> Front <input type="checkbox"/> Rear
Link Pins					<input type="checkbox"/> Front <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Rear <input type="checkbox"/> Left <input type="checkbox"/> Right
Tie Rod Ends					<input type="checkbox"/> L Out <input type="checkbox"/> L In <input type="checkbox"/> R In <input type="checkbox"/> R Out <input type="checkbox"/> Sleeve(s)
Ball Joints					<input type="checkbox"/> L Upper <input type="checkbox"/> L Lower <input type="checkbox"/> R Upper <input type="checkbox"/> R Lower Spec Actual
Rack & Pinion Assembly					
CV Boots/Joints					<input type="checkbox"/> Front <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Rear <input type="checkbox"/> Left <input type="checkbox"/> Right
Wheel Bearings					<input type="checkbox"/> Front <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Rear <input type="checkbox"/> Left <input type="checkbox"/> Right
Struts					<input type="checkbox"/> Front <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Rear <input type="checkbox"/> Left <input type="checkbox"/> Right
Shocks					<input type="checkbox"/> Front <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Rear <input type="checkbox"/> Left <input type="checkbox"/> Right

Repair / Replacement Suggested

- 1) Close to end of useful life
- 2) Address customer request / need / convenience
- 3) Comply with manufacturer recommendation
- 4) Technician recommendation from experience

Brakes

ABS ☐ YES ☐ NO

DOCUMENT OE SPECIFICATIONS & VEHICLE'S ACTUAL MEASUREMENTS BELOW

Braking components are above minimum OE specifications

Braking components are worn close to minimum OE specifications

Braking components are worn to, or below, minimum

LF Pad	RF Pad
Actual Meas. <u>7</u>	Actual Meas. <u>7</u>
Machine To <u>1</u>	Machine To <u>1</u>
Discard At <u>1</u>	Discard At <u>1</u>
LR Pad / Shoe	RR Pad / Shoe
Actual Meas. <u>1</u>	Actual Meas. <u>1</u>
Machine To <u>1</u>	Machine To <u>1</u>
Discard At <u>1</u>	Discard At <u>1</u>

Rear Clean / Adj ☐

Brake Hose(s) ☐

Parking Cables ☐

Other Brake Services ☐

Hardware ☐ Caliper ☐ Wheel Cylinder ☐ Repack ☐

Notes: Semi-Metallic Pads, Squeaking Rotors over heated front Calipers dragging Pads, Rotors, BFEW abs-Squeak EAF, CAF-Dirty Rear tires, Align, Rotate, TPMS

STEP 5 YH INSPECTED BY CM STEP 7 RE-INSPECTED BY

WORK ORDER #

255388

FIRESTONE COMPLETE AUTO CARE**453 BATTLEFIELD BLVD N****CHESAPEAKE, VA. 23320-3967****SERVICE ADVISOR**

01 ERIC

757.547.7184

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BOULDIN, BRENDA

446 ASUZA ST

CHESAPEAKE, VA 23323-2225

601.720.4660

2017 NISSAN VERSA 1.6 S

1.6L L4 FI GAS

LIC # MAD5063 VA VIN # 3N1CN7AP8HL858756

IN 01/06/24 7:04AM

MILEAGE 101,407

Store # 001910

Recommended Services not Authorized by Customer

Status	Description	Qty	Unit Price		Extended Price		Total
			Parts	Labor	Job Total	Cat. Total	
Recmd	ENGINE AIR FILTER				39.99		
	ENGINE AIR FILTER GREASY						
	AIR FILTER LABOR	1	0.00	0.00			
	29038 AIR FILTER	1	39.99	0.00			
Recmd	CABIN AIR FILTER				44.99		
	CABIN AIR FILTER HAS DEBRIS BUILD UP REC REPLACING 15KSM						
	2230277 CABIN AIR FILTER	1	23.99	0.00			
	CABIN AIR FILTER LABOR	1	0.00	21.00			
	Scheduled Maintenance - Suggested					84.98	84.98
Recmd	SUREDRIVE TIRE PACKAGE				205.90		
	REAR TIRES ARE AT 4/5/32, RECOMMEND REPLACING						
	012869 SUREDRIVE ALL-SEASON BL 185/65R15	2	69.99	0.00			
	88H 40,000 Mile Limited Warranty						
	TIRE-DISC 10% OFF Wrench Tire Referrals	-2	7.00	0.00			
	VIRGINIA TIRE TAX	2	0.00	0.50			
	NEW TIRE WHEEL BALANCE LABOR	2	0.00	12.99			
	TPMS VALVE SERVICE KIT LABOR	2	0.00	2.97			
	TPMS VALVE KIT	2	7.00	0.00			
	7097782 ROAD HAZARD PROTECTION	2	10.50	0.00			
	SCRAP TIRE RECYCLING FEE	2	0.00	6.00			
	TIRE INSTALLATION	2	0.00	0.00			
Recmd	ALIGNMENT RECHECK (12-MONTH WARRANTY) WITH SAS				0.00		
	Check Alignment because of Maintenance and Tire Wear						
	Steering wheel crooked						
	12 MONTH WHEEL ALIGNMENT RECHECK	1	0.00	0.00			
	STEERING ANGLE SENSOR RECALIBRATION	1	0.00	0.00			
	Improved Performance - Suggested					205.90	290.88

Recommended Parts: 224.96
Labor: 65.92
Subtotal: 290.88
Shop Supplies: 4.23
Tax (6.00%): 14.46
Total: 309.57

THESE PRICES ARE VALID FOR 30 DAYS

Labor charges are based on 'Menu Items' of a predetermined amount or the flat rate charged per the Mitchell Labor Manual @ Skill Rate.

ALL PARTS ARE NEW UNLESS NOTED OTHERWISE