

----- Forwarded message -----

From: **Rhonda Eakins** <reakins@bbbwestflorida.org>

Date: Tue, Jun 18, 2024 at 9:55 AM

Subject: Re: BBB West Florida Complaint #2172358 Big Boys Moving Company

To: David Reed <zebra3daimyo@gmail.com>

Mr. Reed, the business responded (which we emailed you on 5/31/24) with the following reply. BBB determined they have addressed the issues of the complaint.

Attached please find copies of our office correspondence with Mr. Reed's bankruptcy attorney, copied to Mr. Reed and also our response to the Florida Department of Agriculture and Consumer Services. A quick review of all should provide the details of this situation.

Mr. Reed did not contact our office to resolve the matter. He asked his bankruptcy attorney to contact our office. After this attorney's review of our responses and copies of all signed documents he has stopped reaching out since March.

Mr. Reed then filed a complaint with the Florida Department of Agriculture and Consumer Services. Our office provided the identical information as we gave to his attorney. After reviewing our response and all of the documentation the complaint was closed within hours.

Now Mr. Reed has filed a complaint with the BBB. I am providing you with the identical information. This matter is now nearing a 90 day mark. We have provided storage to Mr. Reed free of charge for the entire time. We can no longer provide free storage. We have waived labor and many additional fees yet Mr. Reed has yet to contact our office directly to retrieve his items or, at the very least, advise us that he is never picking up his items.

This is our formal notification that we will have to remove his items from our storage and dispose of the items if we do not get any correspondence/plan for pick up and payment from Mr. Reed. Our office will have 3 employees unload all of the units, unbox all of the items and video record the contents of the storage containers. The items, from the information that I have, would not even cover any of our labor costs for his move service so auction is not an option. Today is May 31st. I am urging Mr. Reed to contact me to make a payment plan prior to July 1st. After July 1st we will be forced to dispose of the items after carefully documenting the contents.

Thank you to the BBB for any assistance you can provide in resolving this matter.

Sincerely,  
**Rhonda Eakins**  
*Business Development Specialist*  
**Better Business Bureau®**  
Direct 727-479-1280  
Fax 727-539-6301  
BBB.org

Serving West Florida  
2655 McCormick Dr. Clearwater, FL 33759



THE SIGN OF A  
**BETTER  
BUSINESS**  
BBB.org



On Mon, Jun 17, 2024 at 6:31 PM David Reed <[zebra3daimyo@gmail.com](mailto:zebra3daimyo@gmail.com)> wrote:

**Company:** Big Boys Moving Company

**Consumer:** Reed, David

complaint #21723581.

Have not heard from movers and are STILL holding our property and refuse to reasonable negotiate after they escalated costs by failing to fulfill contract agreement of 2 trucks and 4 movers but only provided one truck and 2 movers for 80% of move-- Please help!

David Reed- 813-459-4139 Health SolutionZ-3,llc  
3105 W North A St  
Tampa FL 33709

----- Forwarded message -----

From: **David Reed** <[zebra3daimyo@gmail.com](mailto:zebra3daimyo@gmail.com)>

Date: Mon, Jun 17, 2024 at 6:23 PM

Subject: Fwd: Fw: You have a New Message from BBB Serving West Florida Complaint #21723581

To: David Reed <[zebra3daimyo@gmail.com](mailto:zebra3daimyo@gmail.com)>, <[davidreedusha@gmail.com](mailto:davidreedusha@gmail.com)>, DAVID REED <[davidreedz3@outlook.com](mailto:davidreedz3@outlook.com)>

**Sent: 5/30/2024 2:37:42 PM**

BBB of West Florida, Inc.

David Reed

A message from your BBB  
David Reed  
3105 W North A St  
Tampa,FL33609

**From:**

**To:**

**Subject:**

Dear David Reed:

This message is in regard to your complaint submitted on 5/16/2024 against Big Boys Moving Company. Your complaint was assigned ID 21723581.

You recently requested our help concerning a dispute with the company named above. The company has not responded to us to date. We are continuing to try to contact the company to obtain a response to your concern.

If you have heard from the company please email us at [reakins@bbbwestflorida.org](mailto:reakins@bbbwestflorida.org) or send us a letter letting us know if you have heard from Big Boys Moving Company.

Sincerely,

Rhonda Eakins  
Business Development Specialist  
Phone: (727) 479-1280

The consumer provided the following when submitting the Complaint to BBB

[Summary-BIG BOYZ MOVING COMPANY has failed to execute contract for move March 16th.pdf](#)

[Pre-Move Agreements docsBBM Reed.pdf](#)

[Post Move docs Proposals- Prsnl attacks- false stmnts BigBoysMovers compressed.pdf](#)

[Moving estimates.pdf](#)

[Moving Day comms-docs David Reed - Local Move Big Boys Moving and David Reed Signed Filed.pdf](#)

[View Communication History for this Complaint](#)

## BBB West Florida Complaint #2172358 Big Boys Moving Company

Inbox

Search for all messages with label Inbox

Remove label Inbox from this conversation



David Reed <[zebra3daimyo@gmail.com](mailto:zebra3daimyo@gmail.com)>

6:31 PM  
(0 minutes ago)

to reakins, bcc: me, bcc: DAVID, bcc: davidreedusha

**Company:** Big Boys Moving Company

**Consumer:** Reed, David

complaint #21723581.

Have not heard from movers and are STILL holding our property and refuse to reasonable negotiate after they escalated costs by failing to fulfill contract agreement of 2 trucks and 4 movers but only provided one truck and 2 movers for 80% of move-- Please help!

David Reed- 813-459-4139 Health SolutionZ-3,llc  
3105 W North A St

Tampa FI 33709

----- Forwarded message -----

From: **DAVID REED** <[DavidReedZ3@outlook.com](mailto:DavidReedZ3@outlook.com)>

Date: Sat, Jun 15, 2024 at 2:20 AM

Subject: Fw: You have a New Message from BBB Serving West Florida Complaint #21723581

To: David Reed <[zebra3daimyo@gmail.com](mailto:zebra3daimyo@gmail.com)>, DAVID REED <[healthsolutionz3@gmail.com](mailto:healthsolutionz3@gmail.com)>

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**From:** Better Business Bureau <[resolutions@bbbwestflorida.org](mailto:resolutions@bbbwestflorida.org)>

**Sent:** Thursday, May 30, 2024 2:38 PM

**To:** [davidreedz3@outlook.com](mailto:davidreedz3@outlook.com) <[davidreedz3@outlook.com](mailto:davidreedz3@outlook.com)>

**Subject:** You have a New Message from BBB Serving West Florida Complaint #21723581



Better Business Bureau®

**BBB PROVIDES A SERVICE THAT MARKETS  
TRUST IN YOUR BUSINESS & BRAND**

**Company:** Big Boys Moving Company

**Consumer:** Reed, David

This e-mail is to notify you that you currently have a new message with BBB in regards to complaint #21723581.

Please click on the link below to access BBB's Online Complaint Management System to read this message.

**Go to:** <https://respond.bbb.org/respond/>  
**Enter Code:** 661023856B1BC

**This is a no-reply e-mail. Replies to this message are not monitored or answered.**

Please be sure to monitor your spam/junk/promotional folders for any future communications from BBB.



**BBB PROVIDES A SERVICE THAT MARKETS TRUST IN  
YOUR BUSINESS & BRAND**

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