

27th June 2024,

Dear Mr Cam Cotton,

Guest Services Worldwide Pty Ltd (Guest) : demand for Cam Cotton (Mr Cotton) to cease and desist.

We refer to:

1. You published a review on Guest Services Worldwide Australia Google Review page on or around 18th May 2024.

The purpose of this letter is to demand on behalf of Guest and its directors and shareholders, that you:-

1. Immediately remove the inaccurate defamatory review.
2. Immediately cease and desist from making similar representations as made in the review on Google, and have other duplicate reviews removed.

Publication of the advertisement

As advised in the contract and emails received dated 8th May 2024, Guest has discharged its obligations under the Agreement with Mr Cotton by publishing the advertisement and delivering the same to the Real Estate agent as per contract terms.

Representations of the Google Review made by Mr Cotton on or around 18th May 2024.

1. It is a scam do not waste your money or time with them.
2. They are misleading and under delivered

Defamation and Injurious Falsehood

1. Guest is not a scam business.
2. Guest are not misleading and have not under delivered.
3. Guest has performed its Agreement with you and you were informed of this on 5th July 2023 and also 8th May 2024.
4. At the time of publication of the defamatory google review, Guest had performed the Agreement consistent with its terms' and on 28th June 2023 you received the benefit for which you had contracted (and paid).

In making the representations, and imputations arising from the representations, you have:

1. Defamed the directors and shareholders of Guest as they were identified as being the biggest sham of a business when this was/is untrue;

2. Falsely and maliciously made the representations to third parties regarding Guest's business, amounting to injurious falsehood.

Guest and each of its directors and shareholders reserve their rights in full to recover all loss suffered as a result of the representations of you.

Demand

Guest, its directors and shareholders demand that, within 7 days of the date of this letter, you:

1. Immediately take down the Google Review;

2. Immediately cease and desist from making similar representations as appear in the Google review;

If the above demand is not complied with, then Guest intends to take the necessary steps to protect its business and reputation of its employees, directors and shareholders, including seeking urgent injunctive relief against you.

If Guest is put to the expense of taking further steps, then it will also seek to recover those costs from you. This letter will be relied on for the question of costs.

Yours Sincerely

Vanessa Morrow

LEGAL DIRECTOR