

Good afternoon Travis,

We have received your emails regarding the transactions you feel took place after your card ending in 1859 was closed. I have provided further information below regarding this for your clarification.

RoarMoney Physical Debit Card ending in 1859

- This card was closed on 6/9, once you reported it as stolen to MoneyLion.
- All transactions that occurred on this card between June 3, 2024, and June 11, 2024, were already included in the filed disputes 24060901675C, 24060900007C, 24061100518C. I have included below the transactions that were included in each of these disputes. This information was also included in our letter to you on July 26, 2024.
- **The dates you are seeing on your RoarMoney statement are the settled transaction dates, not the actual dates of the transactions.**

Transaction Dispute (24060901675C)

- 6/7/24-900003192 WM SUPERC WAL-MART SUP, POWDERSVILLE, SC - \$43.60
- 6/7/24-48203192991 WAL-MART SUPER CENTER, POWDERSVILLE, SC - \$303.74

Transaction Dispute (24060900007C)

- 6/3/24-QT 1130 INSIDE, PIEDMONT, SC - \$31.55
- 6/3/24-900003192 WM SUPERC WAL-MART SUP, POWDERSVILLE, SC - \$1,003.74
- 6/3/24-48203192991 WAL-MART SUPER CENTER, GREENVILLE, SC - \$110.47
- 6/4/24-WELLS FARGO BAN 3043 WHITE HORSE RD, GREENVILLE, SC - \$303.00
- 6/4/24-PAYPAL *ALIPAYUSINC, 4029357733, CA - \$87.44
- 6/5/24-DHGATE.COM, 20240606-0235, GBR - \$30.81
- 6/5/24-DHGATE.COM, 20240606-0211, GBR - \$63.11
- 6/6/24-TRACTOR SUPPLY CO #550, BRENTWOOD, TN - \$38.51
- 6/6/24-BANK OF AMERICA *GREENVILLE-AUGUSTA RO, GREENVILLE, SC - \$204.00
- 6/6/24-WELLS FARGO BAN 3043 WHITE HORSE RD, GREENVILLE, SC - \$303.00
- 6/7/24-O'REILLY 1448, GREENVILLE, SCUS - \$17.83

Transaction Dispute (24061100518C)

- 6/8/24-900003192 WM SUPERC WAL-MART SUP, POWDERSVILLE, SC - \$1,003.74
- 6/8/24-900003192 WM SUPERC WAL-MART SUP, GREENVILLE, SC - \$28.28
- 6/8/24-000000000022774 MAASENDHANI LLC, GREENVILLE, SC - \$20.00
- 6/8/24-GOOGLE *UNLISTED SECON, MOUNTAIN VIEW, CA - \$9.99

The new incident report provided is not sufficient to re-appeal your previously denied disputes.

RoarMoney Virtual Debit Card ending in 7581

- The transactions that were debits to the account for **CASH APP*TRAVIS HUNT*A** and **PETCO.COM 6989** occurred on your virtual debit card, ending in 7581.
- These were not requested to be disputed and also did not process via your closed debit card ending in 1859.

The Shake N' Bank credits you see are related to the cashback rewards you receive when you use your RoarMoney Debit card. They were credits and were not processed via any debit card on your account.

Lastly, the transactions you highlighted for the Final Dispute Adjustment, were credits for the dispute 24060901675C that was found in your favor. The check for these credits was issued, and cashed. As explained, the investigation into the cashing of this check is ongoing and can take 4-8 weeks. No additional checks will be issued in the meantime.

Kind regards,

Shawn J.
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