

From: Aloha Pearl Harbor messages@fareharbor.com
Subject: Confirmation: Tour Pearl Harbor (8:00am) on Friday, January 17, 2025 at 8:30 am - 3:30 pm
Date: December 26, 2024 at 1:03 PM
To: [REDACTED]



Confirmation for Tour Pearl Harbor (8:00am) with Aloha Pearl Harbor.
Email not displaying correctly? [View it online >](#)

Aloha Pearl Harbor

(888) 450-1640 • alohapearlharbor.com

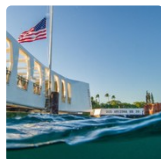
Thanks for
booking with us!

[View online >](#)

SOLOMON, L
[REDACTED]

Only once the tour had left did the guide reveal the tour would end at 1:30, not 3:30 as highlighted here and confirmed over phone before booking. It was not possible to complete all on the Pearl Harbor itinerary listed by the company based on the limited time there.

Booking #259488068



Tour Pearl Harbor (8:00am)

Friday, January 17, 2025 at 8:30 am - 3:30 pm

Aloha Pearl Harbor (8:00am)

2 Groupon Participants

Add to your calendar:

- [Google Calendar](#)
- [Apple Calendar](#)
- [Yahoo Calendar](#)
- [Outlook Calendar](#)

✓ We'll pick you up at 8:50 am from ABC Store #83 Next to Ilikai (Near Hilton)

Please wait for pickup at the ABC Store #83 Next to Ilikai (Near Hilton)

[See pickup location on a map >](#)

Aloha!

Thanks for your reservation. We look forward to hosting you for the Pearl Harbor Arizona Memorial Tour here in Hawaii!

***Please anticipate a call from our customer service department to confirm pickup location and time. Your pickup time may change due to the ticket time of your Arizona Memorial program**

Be sure and save this email because it will function as your e-ticket when your guide comes to pick you up in Waikiki. There is no need to print it out if you are able to bring it up on your phone when boarding the bus. If you will not have a phone with you, then please print out a hard copy.

IMPORTANT

***Please note that you must be picked up from a Waikiki location in order to participate in this tour.**

***Please anticipate a call from our customer service department to confirm pickup location and time. Your pickup time may change due to the ticket time of your Arizona Memorial program**

***Cancellations must be made outside of 24 Hours from the activity start time, or no refund will be given. If cancellation is outside of 24 Hours, then the full amount will be refunded.**

***Per TSA Requirements, there are NO BAGS allowed within Pearl Harbor. This includes Camera Bags and Fanny Packs. There are lockers at the welcome center available for \$5.**

***Please make sure that you are at your assigned pickup location at the correct time. It is vital that we leave Waikiki on time in order to make it to Pearl Harbor before the big crowds arrive. We simply cannot wait for late customers on this tour because it is not fair to the experience of everyone else.**

***Refunds are not offered for "no-shows," so please aim to arrive at your pickup location on time. Customers are welcome to reschedule if they miss the tour for a fee of \$30 Per Person if there is space available on a different day.**

***Please note that on rare occasion the US Coast Guard determines that the water conditions of the harbor are not safe for the ferries to bring visitors out to the Arizona Memorial. We are unable to offer tour refunds when this occurs as it is uncontrollable.**

If you have any questions, don't hesitate to call or chat.

A Hui Hou,

APH Reservation Team
888-450-1640



Did not return any of my multiple calls or emails addressing my concerns.

Details

Groupon Participant	
Groupon Participant	
Choose Your Island of Origin: Already On Oahu - No Flight Needed	
Hotel & Pickup Point: Hilton Hawaiian Village Waikiki Beach Resort - ABC Store #83 Next to Ilikai (Near Hilton) (8:50 am)	
Total	\$0.00

Cancellations

A 24 Hour cancellation period applies to this reservation! Refunds will not be given within 24 Hours of the activity date of this tour, unless cancelled by the vendor.

There are no refunds given to parties who miss the bus. We do offer a \$30 per person rescheduling fee to those who would like to rebook.

Promotional Vouchers will be redeemed 24 hours prior to the scheduled pickup time. Please don't miss the bus, as vouchers will not be refunded for No Shows.

If you are not staying at a Waikiki hotel & driving into Waikiki to meet the bus at the Ross Pickup Location, please park in the "Waikiki Parking Lot" at 333 Seaside Ave and prepay for all day parking. This is the cheapest spot for parking in all of Waikiki... However, you must prepay to get the deal.

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Aloha Pearl Harbor
(888) 450-1640
alohapearlharbor.com

All prices in US dollars

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**Did not return any of my multiple
calls or emails addressing my
concerns.**