

088811602353620251010



Customer Copy

2368365

Thank you for shopping at Pep Boys. We accept most returns within 30 days with the original receipt. For more details, please refer to the return policy in-store or at www.pepboys.com. Submit your rebate on-line at www.pepboys.com/rebates Service Work Order Number

Total	317.42
Total Tender	317.42
Change Due	0.00
Fleet Account 80514708	
Fleet Charge Sale 2368365	
TotalChargeAmount	317.42
Sub-Total	317.42
Tax	0.00
Total Discount	(146.06)
Order #: 2368365	
8618344	
2 @ 1.75	
CALIFORNIA TIRE TAX	3.50 E
Order #: 2368365	
Amt:	(-3.60)
8585558	
2 @ 3.00	
TIRE HANDLING CHARG	2.40 T
9125984	
2 @ 0.00	
TIRE MOUNTING	0.00 T
Amt:	(-32.40)
8582685	
2 @ 27.00	
90 DAYS WHEEL	21.60 T
2758783	
1 @ 24.00	
STANDARD TIRE INSTALATI	24.00 E
Order #: 2368365	
Item Discount Amt:	(-110.06)
G00102015387	
2 @ 199.99	
Goodyear EAGLE TOURING 2	289.92 E
Order #: 2368365	
1288252	
1 @ 0.00	
COMPLIMENTARY VEHICLE IN	0.00 E
Order #: 2368365	
0310305	
1 @ 0.00	
CHECK TIRES	0.00 E

Certificate Number: SZ-OHB-30608712

Service Work Order COMPLETE

Cashier: 489007

Reg.: 116

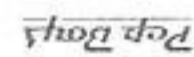
Trans: 023536

Score: 0888

10/10/2025 6:48:06 PM PST

www.pepboys.com

Pep Boys #888  
6110





NEED A TOW? CALL

CT



FLEET TRANSACTION

Fleet Invoice

HERTZ CAR RENTAL AUTO INTEGRAT Fleet Acct

PO NUMBER

Parts: 292.32 Labor: 21.60 Other: 3.50 Tax: 0.00 Total: 317.42

Payment Due From Driver : 0.00

Charge Fleet Acc : 317.42

TYPE	PART	DESCRIPTION	CODE	MECHANIC	HLTY	RATE	HRS	QTY	SOURCE	EACH	TOTAL
PK	2758783	STANDARD TIRE INSTALLATION PKG						2		27.00	21.60
LB	1807	90 DAYS WHEEL BALANCE 1619						2		-16.20	0.00
LB	1897	TIRE MOUNTING						2		0.00	0.00
PN	6001	TIRE HANDLING CHARGE PEPBOYS						2		3.00	2.40
LB	4135	CHECK TIRES						1		0.00	0.00
LB	9000	COMPLIMENTARY VEHICLE INSPECTION						1		0.00	0.00
PN		Goodyear EAGLE TOURING 245/45R19 98W						2		199.99	289.92
		2 FRONT TIRES WITH LOW TREAD AND FRONT								-55.03	
		LEFT HAS SIDEWALL DAMAGE, 3-3-3									
		9 TREAD DEPTH									
SF		CALIFORNIA TIRE TAX						2		1.75	3.50

Package Subtotal: 24.00

TOTAL

I AGREE PERSONALLY TO PAY PEP BOYS, AT THE RATES STATED IN THIS WORK ORDER, FOR ALL LABOR PERFORMED AND MATERIALS FURNISHED, THAT ARE NOT COVERED BY THE WARRANTY COMPANY.

CUST. SIGNATURE \_\_\_\_\_

YOU WILL NOT BE CHARGED A TIRE HANDLING CHARGE IF YOU CHOOSE TO DISPOSE OF YOUR OWN TIRES.

NOTICE: - IF YOU ELECT TO DISPOSE OF YOUR OWN TIRES, YOU ARE RESPONSIBLE FOR PROPERLY DISPOSING OF YOUR USED TIRES IN ACCORDANCE WITH EPA GUIDELINES AND ANY APPLICABLE LAWS

CUSTOMER SIGNATURE \_\_\_\_\_

(Signature or Initials) \_\_\_\_\_

Initial Estimate		Parts \$:	292.32	Labor \$:	21.60	Total \$:	317.42	Date and Time:	2025-10-10 17:29:10
<p>I acknowledge notice and oral approval of an increase in the original estimated price</p> <p>HEREBY AUTHORIZE PEP BOYS TO PERFORM THE REPAIRS ON THIS WORK ORDER AND TO FURNISH THE NECESSARY MATERIALS AND ITS EMPLOYEES TO OPERATE THE VEHICLE FOR PURPOSES OF INSPECTION, TESTING AND DELIVERY. UNDERSTAND THAT ANY COST QUOTED IS AN ESTIMATE. UNDERSTAND THAT DAMAGES DIRECTLY CAUSED BY PEP BOYS, IT IS NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS THAT THE VEHICLE MAY BE PARKED IN THE PEP BOYS PARKING LOT AND THAT VEHICLES ARE LEFT OVERNIGHT AT OWNERS RISK.</p>									
Name:		No		Year:	2025	Make:	POLESTAR	Model:	POLESTAR 2
City:		No		Engine:	ELECTRIC MOTOR	Vin No.:	Y5MED3K40PL148096	License No.:	CA 9D0N991
State:		No		Mileage:	88447	Color:		Storage Charges: Any vehicle that is left unattended more than 7 business days may be towed at the owner's expense. For more information, please see Service Manager.	
Home Phone:		No		<p>Customer Waiting</p> <p>Date: 2025-10-10</p> <p>Entered By: J</p> <p>Time In: 17:29:10</p> <p>Date/Time Promised: 2025-10-10 18:44:28</p> <p>Old Parts Returned: no</p>					
Zip:		No		<p>0888</p> <p>2368365</p>					

Insurance: \_\_\_\_\_

Policy Number: \_\_\_\_\_

If you have any questions or concerns, please call: \_\_\_\_\_

Service Manager: \_\_\_\_\_

EPA# CAL000209400

TRACKING ID# \_\_\_\_\_

Store ID# \_\_\_\_\_

Service Work Order # \_\_\_\_\_





Tender Date : 10/10/2025  
 POS Trans # : 23536  
 Tender Register: 116  
 Tender Cashier: 489007  
 Tender Time :  
 Store :  
 Tender Till #: 116  
 0888  
 6:48 PM

General Comments

Customer Declined to Provide an Email Address  
 Customer Declined: RoadHazard  
 Customer Declined: Alignment

Code Descriptions

N:New

\*\*\*\*\* Tire Information \*\*\*\*\*

Your tires have been electronically registered with the manufacturer per NHTSA CFR Part 574.7 requirements.

DOT Numbers :

1M6A2JAJR2025

1M6A2JAJR2025

Tire Position

Existing Tire Position	New Tire Position
LF 1	RF
RR 4	RR
S 5	S

Invoice History

REVISION #	CONTACT	TYPE	AMOUNT	PHONE	DATE	TIME	AUTH_BY
------------	---------	------	--------	-------	------	------	---------

Initial	Limit Mktbook		0.00		2025-10-10	17:38:21	C
authorize							
	4135						
	CHECK TIRES						
authorize							

save			455.10		2025-10-10	17:44:45	C
authorize	1807						
	90 DAYS WHEEL BALANCE 1619						
authorize							
	CALIFORNIA TIRE TAX						
authorize							
	Goodyear EAGLE TOURING 245/45R19 98W						
authorize							
	TIRE HANDLING CHARGE PEBOYS						
authorize							
	1897						
	TIRE MOUNTING						

Service Information

LF Brake Lining (32nds)::: 6

LR Brake Lining (32nds)::: 6

RF Brake Lining (32nds)::: 6

RR Brake Lining (32nds)::: 6

NEED A TOW? CALL

OR

800-PEP-BOYS



# LIMITED WARRANTIES

This Limited Warranty is between Warrantor (The Pep Boys-Manny, Moe & Jack LLC) and You (Customer, as indicated on the reverse side of this page.)

## INSTALLED PARTS LIMITED WARRANTY

All installed parts, except for those identified below as Excluded, are covered by the Installed Parts Limited Warranty. Pep Boys will replace the part, at no charge to the customer, if it falls within the longer of (i) six months or 6,000 miles, whichever comes first, from the date of service, or (ii) the manufacturer's warranty period. Pep Boys will install the replacement part, at no charge to the customer, if the original part fails within six months or 6,000 miles, whichever comes first, from the date of service.

## PARTS EXCLUDED FROM THE INSTALLED PARTS LIMITED WARRANTY

Batteries \* Alignments/Shifts/Camber Kits  
\* Trees \* Buds \* Windshield Wiper Blades  
\* Brake Pads and Shoes \* High Performance and Racing Equipment  
\* Fluids and Filters \* Customer Supplied Parts (Including Parts Purchased at a non-Pep Boys branded parts store located in a shared premises with Pep Boys)  
Unless different warranty terms are provided elsewhere on this Work Order/Invoice, the automotive services and parts on this Service Work Order are warranted for 90 days or 3,000 miles, whichever occurs first. 30-day wheel alignment is warranted to be free from all defects in workmanship and material for 30 days. 1-year wheel alignment is warranted to be free from all defects in workmanship and material for 12 months or 12,000 miles, whichever occurs first. Wheel Balancing is warranted to be free from all defects in workmanship and material for 90 days or 3,000 miles, whichever occurs first. Lifetime Wheel Balancing is warranted to be free from all defects in workmanship and material for as long as you own the tire. Battery Anti-Corrosion Protection Service is warranted to be free from all defects in workmanship and material for the specified life of the battery. If the service or parts are covered by another written warranty of longer duration not stated on this page, the longer warranty, excluding labor, will apply.

## LIMITED WARRANTY FOR BRAKE SERVICE

The brake shoes or disc pads will be free from all defects in workmanship and material and will be replaced if they should wear out under normal non-commercial passenger car use during the period set forth on a previous page of this Service Work Order. The installation of replacement brake shoes or disc pads will be done at no charge for labor during the period set forth on a previous page of this Service Work Order. This warranty does not cover the cost of additional brake parts, such as rotors or calipers, or the labor to restore the brake system to a safe and proper operation. If such costs are required and are not authorized by you, we will furnish you a replacement set of uninstalled non-warranted brake shoes or disc pads.

## LIMITED WARRANTY FOR PASSENGER CAR AND LIGHT TRUCK TIRES

Each passenger car tire and light truck tire purchased from us and identified on the reverse side of this Service Work Order is warranted as follows: 1. The First 90 Days: We will replace, at no charge to you, any passenger or light truck tire which proves defective in material or workmanship. 2. After 90 Days: a. Defects in Material and Workmanship: Should the tire prove to be defective in material or workmanship, we will at our option and subject to prorated adjustment, either replace the tire or give you a refund. For the mileage indicated on the front of this form, should the tread wear out (2/32nds of an inch or less of tread remaining), we will at our option and subject to prorated adjustment, either replace the tire or give you a refund. All prorated adjustments are based upon the current selling price of the replacement tire, including applicable sales tax. Prorated adjustments performed in connection with the warranty against defects in material and workmanship, will be calculated to give you full credit for the remaining usable tread on the tire. The amount of credit or refund to you will be determined by multiplying the selling price of the replacement tire by the percentage of the usable tread remaining on the tire. Usable tread is the original tread depth less 2/32nds of an inch. Prorated adjustments performed in connection with the warranty against tread wear out will be calculated to give you full credit for any warranted mileage which you did not receive. The amount of the credit or refund to you will be determined by multiplying the selling price of the replacement tire by the percentage of warranted mileage not run on the tire. If a tire is unavailable or discontinued, we reserve the right to substitute a tire of equal or better quality.

## Exclusions

This limited warranty does not apply to tires worn or damaged due to or failures caused by (i) improper mounting or inflation, (ii) misalignment or tire/wheel assembly imbalance, (iii) improper vehicle maintenance, (iv) abuse or neglect, (v) improper size or rim width, (vi) vandalism, (vii) fire, (viii) off-highway use, (ix) racing, or (x) collision or impact. This limited warranty applies only to tires used on passenger cars or light trucks and does not apply to tires used on commercial vehicles or any vehicle used for commercial, delivery, or rental purposes.

## GENERAL PROVISIONS, LIMITATIONS AND EXCLUSIONS APPLICABLE TO ALL ABOVE WARRANTIES

This warranty covers only the original purchaser and cannot be transferred. To obtain warranty service, return the tire or automobile on which the service was performed, within the applicable time period, with the sales receipt and this Service Work Order to any Pep Boys Service and Tire Center during normal business hours. If there is a defect in workmanship or material during the applicable time period, we will repair or replace, at our option, the part or service without charge. Repairs will commence within a commercially reasonable period of time after you make the vehicle available for repair. Tires are subject to the specific warranty provisions on this page. Warranty service is available at any Pep Boys Service and Tire Center, compensation for inconvenience or loss of use while the any other facility or store.

## Disclaimers and Additional Exclusions

This warranty does not apply to service performed on or products or parts installed in vehicles used commercially, for racing or for off-road purposes. This warranty will be void if the parts are modified, altered, abused, unreasonably used, or damaged by accident, negligence or misuse. This warranty excludes transportation expenses of a defective product or part to or from a Pep Boys Service and Tire Center, compensation for inconvenience or loss of use while the service, product or part is being replaced, the cost of a rental car, reimbursement for time off work, loss of income, towing charges, telephone calls, property damage, loss of revenue, legal fees and costs, or other consequential or incidental damages. This warranty does not include a refund. No employee of Pep Boys is authorized to extend or enlarge these Limited Warranties. LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE RETAIL PRICE OF THE SERVICE, PRODUCT OR PART AT THE TIME OF PURCHASE, AND PEP BOYS AND THE MANUFACTURER SHALL HAVE NO LIABILITY WHATSOEVER FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES. THE LIMITED WARRANTY ABOVE IS THE ONLY EXPRESS WARRANTY MADE BY PEP BOYS WITH REGARD TO SUCH SERVICE, PRODUCT OR PART. THE DURATION OF ANY WARRANTY IMPLIED BY LAW, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, IS LIMITED TO THE DURATION OF THIS EXPRESS WARRANTY. THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER REMEDIES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. A buyer of this product has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund subject, in either case, to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws.

## WARNING TO CUSTOMERS WITH NEW CUSTOM OR ALLOY WHEELS

Lug nuts put on new custom or alloy wheels may become loose during the first 25 miles of driving. If the lug nuts are not checked for tightness after the first 25 miles of driving, an extremely hazardous condition may result. Pep Boys will check the lug nuts on the new custom or alloy wheels of its customers free of charge and assumes no responsibility for any damage or injury that may occur if the customer fails to have the lug nuts checked as recommended.

## WARNING

If Pep Boys installed any Video, Navigational, Cruise Control or other add-on equipment in your vehicle, then please be aware that you assume the risk of any accidents or injuries caused by using any such equipment if such use is not in conformity with the equipment manufacturer's safety precautions and recommendations. Further, Pep Boys assumes no liability for such accidents or injuries.

## AGREEMENT TO ARBITRATE

If you have a dispute or disagreement of any kind related to services performed on your vehicle by Pep Boys or related to the terms or content of the Service Work Order or invoice provided in connection with those services, by signing or otherwise accepting the terms of a Pep Boys Service Work Order, you agree that such dispute or disagreement will be resolved through binding arbitration. This means that you and Pep Boys are waiving the right to a jury trial or a trial before a judge in a public court. The only exception to this waiver is that you and Pep Boys retain the right to pursue in small claims court any dispute within that court's jurisdiction. You further agree that ALL CLAIMS MUST BE BROUGHT IN YOUR INDIVIDUAL CAPACITY, and not as a plaintiff or class representative or member or otherwise on behalf of others in any purported class, collective, or representative proceeding. For further details on the Arbitration Process link which can be found at the bottom of each page of the Pep Boys website or call Pep Boys Customer Service line at [redacted] request a copy.

flows two additional days.